



3 May 2019

Ref: DOIA 1819-1455

Mr Jake Preston
fyi-request-9997-03b18921@requests.fyi.org.nz

Dear Mr Preston

Thank you for your email of 3 April 2019 to the Ministry of Business, Innovation and Employment (MBIE) requesting, under the Official Information Act 1982 (the Act), the following information:

I am making this request under the Official Information Act, and would like to request records and recollections of any meetings between executives, employees or contractors of the GCCRS with any employees of or contractors to IAG (NZ), Vero, AA, MAS, SR, EQC, FMG or the Insurance Council since 01 July 2018 til now. (03 April 2019)

Recollections of conversations are covered by the OIA, and the information request would have required interviewing 20 Greater Christchurch Claims Resolution Service (GCCRS) staff members for information relating to almost 1,000 home owners who have outstanding insurance claims. While notes of key meetings have been retained in accordance with the Public Records Act 2005, this is not a record of all conversations between GCCRS staff and of the entities you have listed. These notes are readily accessible by reference to the homeowner.

MBIE contacted you on 9 April and 17 April 2019 to refine your request as there is a substantial amount of information in scope. Your request was subsequently refined to information relating to engineering discussions, particularly around foundations and / or the use of the MBIE Guidance. This refinement will not significantly limit the steps that will need to be taken to collate the requested information.

MBIE is refusing the request under section 18(f) of the Act, that the information requested cannot be made available without substantial collation or research.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to meet with, or discuss any aspect of your request or this response, please contact me at Darren.Wright@gccrs.govt.nz or 0508 624 327 to arrange a suitable time.

Yours sincerely

Darren Wright
Director – Greater Christchurch Claims Resolution Service

