



NEW ZEALAND  
**POLICE**  
Ngā Pirihimana o Aotearoa

11 June 2019

J D Sun

[fyi-request-9837-5af28ad6@requests.fyi.org.nz](mailto:fyi-request-9837-5af28ad6@requests.fyi.org.nz)

REF: IR-01-19-7113

Dear J D Sun

I refer to your email request dated 12 March 2019, where you requested:

*"...a breakdown of the geographic coverage area of each Police communications centre (Northern, Central and Southern) is responsible for?"*

My apologies for the delay in responding to your query which was due to a misunderstanding around who and how the response was going to be provided to you.

As Police Communicators operate in a "virtual" environment, all three Communications Centres receive calls from all areas of the country. The dispatching functions for particular areas are assigned to each centre based on their geographic location. The Northern Communications Centre covers the area from Cape Reinga to Turangi. The Central Communications Centre covers the area from Taumarunui and East Coast in the north, down to Wellington in the south. The Southern Communications Centre covers the whole of the South Island, as well as Stewart Island. Again, these boundaries are guidelines, and any Communication Centres can cover any area in New Zealand if there is a need.

I have attached a map as a general guide.

If you are not satisfied with my response to your request, you have a right under section 28(3) of the Official Information Act 1982 to ask the Office of the Ombudsman to seek an investigation and review of my decision.

Yours sincerely

Inspector Ian Harris  
A/National Operations Manager

**Police National Headquarters**

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