

By email

19 March 2019

File Ref: OIAP-7-10113

Hugh Davenport

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Dear Hugh Davenport

Request for information 2019-56

I refer to your request for information dated 19 February 2019, which was received by Greater Wellington Regional Council (GWRC) on 19 February 2019. You have requested the following information:

"I would like to request the licence plate number, and the driver ID number of the following buses. I should note that this is a large request, however all these buses have been reported to Metlink prior so I would hope that their processes have already gathered this information so this information should not be substantial to collate. For clarification, the reports were given to Metlink via email on 24 Oct 2018, 10 Nov 2018, 24 Nov 2018, and 10 Dec 2018. The buses in this batch are all from the folder "Entering on a red light" from each of those reports. None of the other folders have been used for this to limit the scope and potential of letting in "not that illegal" results.

All of these buses are likely to clearly have broken the law as per Land Transport (Road User) Rule 2004, section 3.2 (5).

Videos are available at

<https://drive.google.com/drive/folders/1BXS2n7FQuqT06ZgJjgwMP87JWOL10wqs?usp=sharing>,
https://drive.google.com/open?id=1OgnA1xFc7iUgu232PsSyyYcfg_yfns_2,
<https://drive.google.com/open?id=1j5ovgmOBMx7XT0-MGPki5R0N5L-7a9zY>, and
<https://drive.google.com/open?id=1txqlKp5g3IcXw0XtG7RSouZ7QeIfTTxR>.

As the footage of the videos are not of the highest quality, some of the details can't be made out. This is shown by question marks surrounding the field (such as route ?2? meaning maybe 2, or route ?? meaning unknown (may be NIS)). All of the buses will be travelling through the Willis st intersection at Chews Lane. I've made an effort to list either southbound or northbound, but this may be wrong due to user error.

If any information is not easily available (due to the time, route, or direction not being accurate),



please don't go to too much trouble to collate the information but please also state that you have not collated that particular information.

This information is being used to determine whether any bus drivers are repeat offenders. This is something that I would have hoped that Metlink have done prior given my reports. If that is the case, then the information should be readily available. If that is not the case... I'm sure you will follow up with any repeat offenders.

The list of buses are as follows:

Reported 24 Oct 2018

*Oct 11 2018, 10:24am, route 1GV, double, green, north
Oct 11 2018, 4:39pm, route 1GV, single, green, north
Oct 18 2018, 5:45pm, route 3, single, green, north
Oct 16 2018, 3:41pm, route 3, single, yellow, north
Oct 16 2018, 6:36pm, route 91, single, orange, north
Oct 23 2018, 1:39pm, route 3, single, blue, north
Oct 23 2018, 2:25pm, route 1, double, green, south
Oct 23 2018, 7:06pm, route 52, single, green, north
Oct 9 2018, 9:36am, route 52, single, green, north
Oct 10 2018, 3:08pm, route 7, single, green, north
Oct 10 2018, 3:10pm, route 1GV, single, green, north
Oct 17 2018, 2:56pm, route 52, single, green, north
Oct 17 2018, 7:37pm, route 52, single, green, north, cop behind
Oct 24 2018, 8:06am, route 7, double, green, north*

Reported 10 Nov 2018

*Nov 9 2018, 7:13am, route ?26?, single, green, north
Nov 9 2018, 4:41pm, route 7, single, green, south
Nov 9 2018, 8:15pm, route ?1?, single, green, north
Nov 5 2018, 2:35pm, route 1CP, double, green, north
Nov 8 2018, 9:00am, route 32x, double, green, north
Nov 7 2018, 5:02pm, route ?32?, single, green, north
Oct 31 2018, 2:23pm, route 7, single, green, north*

Reported 24 Nov 2018

*Nov 12 2018, 8:49pm, route 23e, single, green, north
Nov 12 2018, 9:02am, route 24, single, green, north
Nov 12 2018, 4:15pm, route ??, single, green, north
Nov 15 2018, 8:59am, route 36, single, green, north
Nov 15 2018, 10:11am, route 1, double, green, south
Nov 15 2018, 1:38pm, route 52, single, green, north
Nov 15 2018, 4:12pm, route 60e, single, green, north*

Nov 22 2018, 9:25am, route 2, single, green, north
Nov 22 2018, 1:51pm, route 25, single, green, north
Nov 22 2018, 2:54pm, route ??, single, yellow, north
Nov 22 2018, 6:23pm, route 7, single, green, north
Nov 22 2018, 5:05pm, route 24, single, green, north
Nov 22 2018, 5:14pm, route 56, single, green, north
Nov 22 2018, 6:10pm, route 52, single, green, north
Nov 20 2018, 4:36pm, route 56, single, green, north
Nov 20 2018, 4:43pm, route 57, single, green, north
Nov 14 2018, 5:34pm, route 2, single, green, north

Reported 10 Dec 2018

Dec 3 2018, 3:43pm, route 14, single, yellow, north
Dec 4 2018, 7:23am, route 24, single, green, north
Dec 4 2018, 8:37am, route 83, single, yellow, north
Dec 4 2018, 9:28am, route ??, single, yellow, south
Dec 4 2018, 10:27am, route 1CP, double, green, north
Dec 4 2018, 12:11pm, route 52, single, green, south
Dec 4 2018, 12:26pm, route 24, single, green, south
Dec 4 2018, 1:31pm, route 1, double, green, south
Dec 4 2018, 3:53pm, route 25, single, green, north
Dec 5 2018, 3:38pm, route 32x, single, green, south
Dec 5 2018, 4:38pm, route 56, single, green, north
Dec 5 2018, 9:18pm, route ??, single, green, south
Dec 6 2018, 7:13am, route ??, single, green, north
Dec 6 2018, 7:40am, route 1, double, green, south
Dec 6 2018, 8:38am, route ??, single, green, south
Dec 6 2018, 9:28am, route 25, single, green, south
Dec 6 2018, 11:48am, route ??, single, yellow, north
Dec 6 2018, 11:57am, route 7, double, green, north
Dec 6 2018, 5:09pm, route ??, single, yellow, north
Dec 6 2018, 6:05pm, route ?29e or 23e?, single, green, south
Dec 6 2018, 6:12pm, route 29e, single, green, south
Dec 6 2018, 6:58pm, route 23e, double, green, south
Dec 7 2018, 8:05am, route 81, single, green, south
Dec 7 2018, 10:44am, route 91, single, orange, north
Nov 29 2018, 3:51pm, route 14, single, green, north”

GWRC's response follows:

Request for detailed information

You have asked for the licence plate number and the driver identification for the buses you have identified in your 24 October through to 10 December 2018 reports. To answer your request we would need to carry out extensive research using several systems to locate, retrieve and compare the information that we have available about buses operating within the bus network at the times identified in your requests. This would necessitate a substantial amount of work for a staff member with the required technical skills resulting in significant impact on the public transport team. Even if we were to locate the bus operating within the network at the times you have requested in many cases we would not be able to identify with any certainty the bus (and bus driver) involved with the specific incident that you have provided information about. I have therefore decided to refuse your request under section 17(f) of the Local Government Official Information and Meetings Act, 1987. In making this decision I have considered whether fixing a charge or extending the time limit would enable the request to be granted. I do not believe either of these options would enable the request to be granted.

GWRC Metlink's approach driver behaviour and red light incidences

GWRC officials met with you on 24 January 2019 and discussed your emails with bulk video footage of alleged bus red light running. As previously advised these emails were handled and raised with the Bus operators at a strategic level. They were not dealt with on an individual basis. GWRC Metlink raises bus driver behaviour issues with bus operators on a regular basis for them to manage with their drivers as part of their employer/ employee relationship. GWRC does not collect and record details about repeat incidences relating to individual drivers. Any issues would be part of the ongoing employer/ employee relationship between the Bus operator and their monitoring of staff performance.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Yours sincerely



Greg Pollock
General Manager, Public Transport