

| Week ending | Total claims declined | Reasons of decline | | | | | | | |
|-------------|-----------------------|---------------------------|--------------------------------|------------------|----------------------------|------------------------------|--------------------------------|-----------------------|-------|
| | | Missing Proof of Purchase | Insufficient Proof of Purchase | Ineligible Asset | Out of region/claim period | Reconciliation Discrepancies | Insufficient Info about Assets | Registration declined | Other |
| 7/10/2018 | 1 | | | | | | | | 1 |
| 14/10/2018 | 9 | 3 | 1 | 1 | | | | | 4 |
| 21/10/2018 | 9 | 5 | | 1 | 1 | 1 | 0 | 0 | 1 |
| 28/10/2018 | 9 | 4 | 1 | 1 | 1 | 1 | | | 1 |
| 4/11/2018 | 16 | 3 | 5 | 2 | | 4 | 1 | | 1 |
| 11/11/2018 | 9 | 1 | 5 | 1 | | 1 | 1 | | |
| 18/11/2018 | 7 | 4 | | 1 | | 1 | | | 1 |
| 25/11/2018 | 16 | 2 | | 3 | 4 | 2 | 1 | 2 | 2 |
| 2/12/2018 | 9 | | 4 | 3 | | | | | 2 |
| 9/12/2018 | 9 | 1 | 3 | 3 | | | 1 | | 1 |
| 16/12/2018 | 13 | 1 | 3 | 4 | 1 | 2 | 2 | | |
| 23/12/2018 | 23 | 7 | 3 | 7 | | 1 | 3 | 1 | 1 |
| 30/12/2018 | 9 | 3 | | 1 | | 3 | 2 | | |
| 6/01/2019 | 8 | 4 | 1 | 2 | | | | 1 | |
| 13/01/2019 | 12 | 4 | 1 | 2 | | 4 | | 1 | |
| 20/01/2019 | 25 | 10 | 2 | 3 | | 7 | 1 | 1 | 1 |

NOTE:

Missing proof of purchase - Evidence of fuel purchased has not been provided or is not complete

Insufficient proof of purchase - Evidence of fuel purchased was not a tax invoice or receipt

Ineligible Asset - An asset being claimed is not eligible for a rebate

Out of region/claim period - Purchases that were not subject to Auckland Regional fuel tax, or were purchased outside the claim period the customer was claiming.

Reconciliation discrepancies - The amount of fuel entered in the claim couldn't be reconciled with the invoices provided

Insufficient information about assets - Assets being claimed on do not have enough information provided to determine if eligible

registration declined - The registration for the customer was declined therefore any claims associated with the registration can not be processed.

Other - Miscellaneous reasons (e.g closing balance from previous claim didn't opening balance for next claim)

Some applications were declined on multiple reasons however only the primary reason reflects in the table above.