

11 March 2019

Mark Wilson

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REF: OIA-4696

Dear Mark

Request made under the Official Information Act 1982

Thank you for your emails of 14 February 2019 requesting the following information under the Official Information Act 1982 (the Act):

Of the Auckland Regional Fuel Tax refund claims declined between October 1st 2018 through to January 20th 2019 how many were from agents making claims on behalf of a claimant and how many were from claimants claiming themselves.

Please provide total amount of claims declined per week by claimants for Auckland Regional Fuel Tax rebates for each individual week from October 1st 2018 through to January 20th and the reasons for those claims being declined.

Please provide the total amount of claims paid (the number of claims) per week to claimants of Auckland Regional Fuel Tax rebates for each individual week from October 1st 2018 through to January 20th 2019.

In accordance with your first question, the total number of claims declined for the period 1 October 2018 to 20 January 2019 is 184. Of those 184, 143 are from individual claimants and 41 were submitted through agents/bureaus.

The total number of claims declined each week for Auckland Regional Fuel Tax rebates and their reasons for the period 1 October 2018 to 20 January 2019 are in attachment one.

Please refer to the following table for the total number of claims paid each week for Auckland Regional Fuel Tax rebates for the period from 1 October 2018 to 20 January 2019.

Week ending	Total claims paid
7/10/2018	0
14/10/2018	17
21/10/2018	8
Week ending	Total claims paid
28/10/2018	7
4/11/2018	15
11/11/2018	14
18/11/2018	16
25/11/2018	11
2/12/2018	15
9/12/2018	21
16/12/2018	18
23/12/2018	36
30/12/2018	0
6/01/2019	0
13/01/2019	35
20/01/2019	33

If you would like to discuss this reply with the NZ Transport Agency, please contact Tania Barnett, Senior Customer Access Representative, by email to tania.barnett@nzta.govt.nz or by phone on 0800 108 809.

Yours sincerely



Michelle Charlton
Senior Manager, Customer Services