

07 March 2019

Anita Easton

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Tēnā koe Anita



**Time Extension of your Official Information Act request, reference: 0053672**

Thank you for your email of 9 February 2019, asking for the following information under the Official Information Act 1982 (the Act):

*"In response to my question 2 ("What guidance do you currently provide to staff on how to record the gender of non-binary people?") you provided a response which addressed the advice given to staff on how to ensure a binary gender is recorded but did not mention advice about non-binary people in particular. Can you please confirm that this means that no advice is provided to staff specifically about how to record the gender of non-binary people. If advice is given, could you please provide it as it was within the scope of my original question.*

*In response to my question 3 ("Do you have any advice, legal opinion or other documentation supporting the view that insisting a non-binary person choose either female or male before they can receive cover is not "gender-based discriminations in relation to either personal injury cover or entitlements"") your response covered only advice which you consider is legally privileged, which I therefore assume was from the Corporation's legal team or an external lawyer. Can you please confirm that this means that no advice or documentation about the issue exists from any other policy, communications, engagement or operational function. If anything does exist, could you please provide it as it was within the scope of my original question.*

*I should note that I expect that my original question 3 covers the issue of whether requiring non-binary people to provide an inaccurate binary gender before their claim can be processed is a barrier or disincentive, not just whether their gender is used in decision-making once their claim is accepted for processing."*

**ACC needs extra time**

The Act requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 15 March 2019.

This extension is necessary because the consultation required to make a decision on your request is such that a proper response cannot reasonably be made within the original time limit.

**We are happy to answer your questions**

Please contact me on [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz) if you would like to talk about this letter. I will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

Nāku iti noa, nā

A handwritten signature in blue ink, appearing to read 'Emma Coats', is located below the text 'Nāku iti noa, nā'.

Emma Coats

**Manager Official Information Act Services**  
Government Engagement & Support