

31 January 2019

Mark Wilson
fyi-request-9238-8b7cdb07@requests.fyi.org.nz

REF: OIA-4523

Dear Mark

Request made under the Official Information Act 1982

Thank you for your email of 12 December 2018 requesting the following information under the Official Information Act 1982 (the Act):

Please provide total amount of claims made per week by claimants for Auckland Regional Fuel Tax rebates for each individual week from October 1st 2018 through to January 20th 2019 unless this request is processed sooner in which case the week ending prior to this request being processed.

Please refer to the following table for the total number of claims made each week for Auckland Regional Fuel Tax rebates for the period from 1 October 2018 to 13 January 2019.

Week ending	Total claims received
7/10/2018	3
14/10/2018	29
21/10/2018	17
28/10/2018	14
4/11/2018	31
11/11/2018	23
18/11/2018	26
25/11/2018	27
2/12/2018	23
9/12/2018	29
16/12/2018	34
23/12/2018	62
30/12/2018	9
6/01/2019	8
13/01/2019	35

The aim is to provide an answer to a claim within three working days, however the money can be paid into the customer's account up to 10 working days after the claim is made.

I trust this response fulfils your request.

If you would like to discuss this reply with the NZ Transport Agency, please contact Tania Barnett, Senior Customer Access Representative, by email to tania.barnett@nzta.govt.nz or by phone on 0800 108 809.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Michelle Charlton', with a horizontal line extending to the right from the end of the signature.

Michelle Charlton
Senior Manager Customer Service