

29 April 2019

Dear Tony,

Local Government Official Information and Meetings Act 1987

CAS-960466-K8Y3R8

Thank you for your **email** dated 1 March 2019, requesting a password for the timing model spreadsheet.

We have spoken with our business units who have advised us that the password was never supplied to Auckland Transport.

Further to this, we have contacted the 3rd party creators of the spreadsheet, MRCagney, who have been unable to provide the password. MRCagney have advised the spreadsheet was designed purely to display the existing data.

I am therefore refusing your request under section 17(g) of the LGOIMA because the information is not held. As an alternative, AT can look at providing the raw data for your perusal.

We sorry we can't be of more assistance on this occasion. Should you believe that we have not dealt with your request appropriately, you have the right in accordance with section 27(3) of the LGOIMA to make a complaint to the Office of the Ombudsman and seek an investigation and review in regard to this matter.

If you have any further queries, please contact Auckland Transport on 09 355 3553 quoting the Official Information request number.

Yours sincerely



Jo Stansfield

Group Manager - Customer Services

