Rob Braddock

Subject:

RE: Redlight running

From: Craig Chin [mailto:CraigC@manacoach.co.nz]

Sent: Tuesday, 4 December 2018 4:51 PM

To: Matthew Lear

Subject: RE: Redlight running

Thanks Matthew,

We will certainly look into this and after reviewing the footage I tend to agree that our driver has tried to anticipate the lights and got it wrong. We will respond in due course via resolve and I have passed this onto our training team.

Cheers, Craig

Craig Chin | Chief Executive I Mana Coach Services

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E <u>CraigC@manacoach.co.nz</u> | W <u>www.manacoach.co.nz</u>



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From: Matthew Lear < Matthew.Lear@gw.govt.nz >

Sent: Tuesday, 4 December 2018 3:32 PM **To:** Craig Chin < <u>CraigC@manacoach.co.nz</u>>

Subject: Redlight running

https://twitter.com/thebusfactor/status/1069749196310237184

Hi Craig,

This will probably come through to you as a complaint but I thought I'd highlight it as well.

The chap who videoed it claims it was a R52 but I can't make that out,

Highlighting for your reference.

Regards

Matthew Lear | Acting Manager, Bus & Ferry Operations Metlink

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Rob Braddock

From:

Sent: Monday, 3 December 2018 11:49 AM To:

Susan Wilson: Andrew Gillanders

Cc: Pippa Simm

Subject: RE: Red Light Running - Friday 30 November

Frank Rodgers

Hi Susan,

Will do. The culprits will be spoken with by their Supervisors.

Regards, Frank

From: Susan Wilson <Susan.Wilson@gw.govt.nz> Sent: Monday, 3 December 2018 11:41 AM

To: Frank Rodgers <Frank.Rodgers@nzbus.co.nz>; Andrew Gillanders <Andrew.Gillanders@nzbus.co.nz>

Cc: Pippa Simm < Pippa. Simm@gw.govt.nz> Subject: Red Light Running - Friday 30 November

Hi Frank and Andrew

On Friday (30 November), the buses detailed below were observed running a red light on Willis Street, near Chews Lane:

Fleet 2302 Journey: 1540 Public Service: 3

Driver Number: 199501 Running Board: 310 Time observed: 10:28

Fleet 2487

Current Journey: 1480 Public Service: 2

Driver Number: 205881 Running Board: 200 Time observed: 10:49

We have received a few customer complaints lately about red light running in general so are putting a bit more focus on this issue. Here's a couple of instances where we actually have the specific details to be able to identify the driver(s) concerned - can you please bring this to the drivers' attention and remind them that they shouldn't be doing this, thanks.

Cheers

Susan

Susan Wilson | Senior Service Delivery Advisor, Bus & Ferry Operations **GREATER WELLINGTON REGIONAL COUNCIL & METLINK** Te Pane Matua Taiao

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A Think green: read on the screen.

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AGENDA



SUBJECT NZ Bus/GWRC Weekly Operational Meeting

WHEN 11.00am Thursday 31 January 2019

WHERE NZ Bus Depot Kilbirnie

ATTENDEES Frank Rodgers, Susan Wilson, Michael Salanoa, Andrew Gillanders, Rob

Braddock

FILE NO. SMPG-9-446







