

21 December 2018

Mr Tony Randle

Customer Services
P. 03 353 9007 or 0800 324 636

200 Tuam Street

PO Box 345
Christchurch 8140

E. ecinfo@ecan.govt.nz

www.ecan.govt.nz

By email:

fyi-request-9127-d7ecd8fd@requests.fyi.org.nz

Dear Tony

**Local Government Official Information and Meetings Act 1987 (“LGOIMA”):
Request for Information**

I refer to your request dated 26/11/18 for information regarding the cost of Canterbury’s public transport services under the new PTOM contracts. Your request has been referred to me.

You have requested copies of:

- “the monthly fare revenue for each bus route or each bus PTOM unit for each month since the bus services were taken over by various bus operators under PTOM contracts”;
- “the bus ticket sales by ticket type and ticket type revenue for each bus route or each bus PTOM unit for each month since the bus services were taken over by various bus operators under PTOM contracts”; and
- “the monthly bus PTOM contract operating cost paid to bus operators for each PTOM bus unit for each month since bus services were taken over by various bus operators under PTOM contracts”.

As advised in our email to you dated 29 November, we are not currently running fully PTOM compliant contracts. Furthermore, as our fare revenue data per route has been materially influenced by significant disruptions from the Canterbury earthquakes, we have only included the data requested from July 2014 onwards.

Please find attached a spreadsheet containing the information you have requested. You will notice there are some grey cells in the spreadsheet where we have no information for a specific category. For example:

- Where there has been a route change during the period of the information provided (for example route 45);
- Where a particular ticket type is not used on a route (for example, complimentary tickets in Timaru; and Supergold tickets on school routes);

- Where some routes are consolidated (for example route 89 and 99 are the clockwise and anti-clockwise routes that together form the Orbiter route).

We are also withholding bus route contract costs as these are covered by commercial contracts and releasing this information would unduly prejudice Environment Canterbury's pending procurement process and the contracted operators. We believe that withholding this information is necessary to protect the information as making it available would prejudice Environment Canterbury's commercial position as well as the relevant bus company's commercial position (in terms of section 7(b)(ii) of LGOIMA). We do not consider that the public interest in disclosing the information outweighs the grounds for withholding it.

You will be aware that if you are not satisfied with this response you are able to refer this matter to the Office of the Ombudsman under s27 (3) of the Local Government Official Information and Meetings Act 1987.

Please be advised that we now put LGOIMA responses that are in the public interest onto our website. No personal details of the requester are given, but we do summarise the essence of the request alongside the response.

Should you require any further information or clarification, please do not hesitate to contact Anna Paris in the first instance anna.paris@ecan.govt.nz or 033653828.

Yours sincerely,



Nadeine Dommissie
Chief Operating Officer