Financial Performance (\$) Revenue & Expenditure Variance at 30 September ## Septe

KPI 1: Annual Acquisition Plan Achieved

Actual YTD

■ Budgeted Q1 ■ Actual Q1 ■ Budgeted Full Year

	Q1	Q2	Q3	Q4	YTD	Annual Target
TMP – television	242				40%	(610)
TMP - radio	70				18%	(400)
Television	1,852				37%	(5,000)
Film	129				32%	(400)
Radio	669				42%	(1,600)
Music*	256	a Lilicon			21%	(1,200)
Digital Collections	203		192		25%	(800)
Total	3421				34%	(10,010)

^{*}TMP-Radio and Music accessioning has had a slow start while two Collection Developer positions have been filled and adjustments made after the secondment of the Depositor Experience Manager.

Collection Development

The Cook Island Project began in June. Ngā Taonga mentored staff from the National Archives of the Cook Islands.

The team accessioned an incredible 1600+ physical items and the work is subsequently being continued two days a week by a volunteer.

The Backlog Accessioning Project began in August. Over 900 new titles have been added to the database and over 2500 physical items have been accessioned from the backlog.

1399 titles have been preserved in the first quarter across all teams, 537 were Preservation on Demand (PODs). The final title in scanning for the NZ Film Commission Scanning Project is being completed.

KPI 4: Revenue from Non-Government Sources (\$) YTD

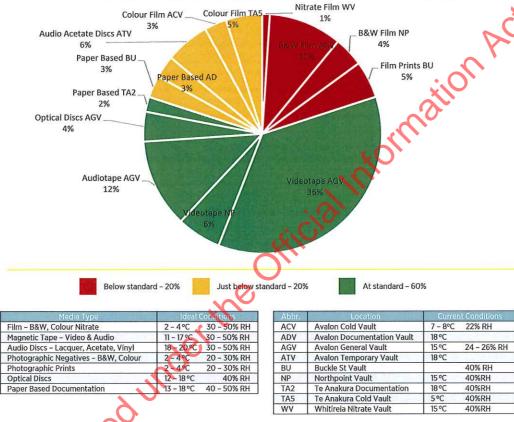


Key Performance Indicators

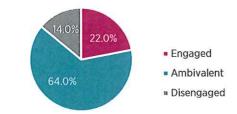
			lance mu			
	Q1 Results	Q2 Results	Q3 Results	Q4 Results	YTD Results	Annual Target
KPI 1: Percentage of Annual Acquisition Plan Achieved	34%				34%	90%
KPI 2: Percentage of collection housed in best practice conditions	60%				60%	60%
KPI 3: Percentage of collection available (subject to rights clearance)	44%				44%	40%
KPI 4: Percentage of revenue from non- government sources	7.8%				7.8%	13%
KPI 5: Number of visitors/ viewers/listeners (all sources)	719,616				719,616	1,000,000
KPI 6: Responsiveness to iwi and Māori	Meeting expectations and commitments				Meeting expectations and commitments	Meeting expectations and commitments
KPI 7: Percentage of employee engagement*	22%		-	9	22%	35%

^{*}measured in July 2018 for the 2017/18 year

KPI 2: Collection Housed in Best Practice Conditions (%)



PI 7: Employee Engagement 2017/18 (%)



KPI 6: Delivery of targets in the Iwi Engagement Annual Plan 2017/18

Projects and Activities	Desired Future State at the end of the Year	Measure	Q1 Progress	Q2 Progress	Q3 Progress	Q4 Progress
Meet with iwi/Māori organisations to discuss possible relationship arrangements	Iwi are increasingly aware of Ngā Taonga & what we do. The feel supported in their interactions with the Archive	Respond to requests received from both iwi and in collaboration with other heritage and Crown agencies	Met and worked with 16 iwi/Māori organisations. Held screenings at Koroneihana and responded to 10 requests by iwi/Māori for viewing/re-use of taonga Māori			
Te Matatini 2019	Ngā Taonga presence at Te Matatini 2019 is recognised and appreciated	Progress against plan	Draft plan in place and proceeding to sign-off			
Acquisition of Taonga Māori	Taonga Māori collected as per Annual Acquisition Plan	Progress against plan	7 deposits of taonga Māori and 312 hours of radio and television programmes captured off-air			
Te Reo Māori Strategy and planning for Maihi Karauna, including Te Reo Cataloguing Standards	Strategy and plan in place	Progress against plan	Draft Strategy developed and proceeding to sign-off			

Key Variances & Developments

Major Budget Variances

Major variances: Revenue

YTD Interest Income and Lottery Grants Board revenue are up \$7k and \$6k respectively and this trend is expected to continue in Q2.

YTD Archiving Services revenue is down \$14k - this is subject to customer demand fluctuations. As we put more online, less revenue will result.

Major variances: Expenditure

Salaries (including Kiwisaver) have YTD savings of \$252k as we budgeted for an extra pay cycle in the period.

Other savings in spend include Depreciation of \$46k, and a number of savings in other cost categories.

Significant Achievements

With the support of Internet NZ and the Scientia Trust, the metadata of 400,000 items from the TVNZ collection was made available on our online catalogue in August, enabling the collection to be discoverable by the public for the first

Significant Risks and Opportunities

Since the completion of our Strategic Plan 2016-2024 a significant amount of effort has gone into establishing a strong foundation for the organisation to achieve its aspirations. Key risks and opportunities under active management are:

<u>Relationships and reputation</u>: The primary focus this quarter has been participating in, and contributing to, the National Archival and Library Institutions (NALI) Review.

Revenue: Although our finances are more stable, they remain a risk for us. The nature of our non-governmental funding places us at risk as it is harder to plan and forecast

<u>Accommodation</u>; The sale of our building at 84 Taranaki Street was completed in earyl April. Work on our future accommodation options continues.

Natural Disaster: In general, collection/heritage organisations need to have more sophisticated plans in place to manage natural disasters, and Ngā Taonga is no exception. Although we cannot eliminate this risk we have done our due diligence around mitigating it and believe we have taken the best measures to secure the collection and our people.

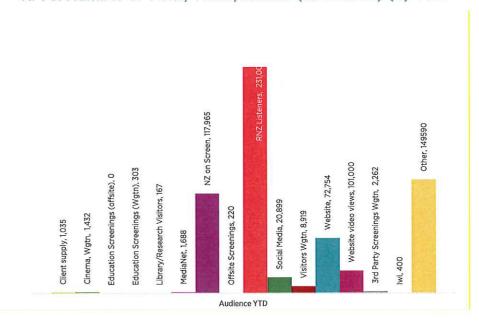
PI 3: Collection Available (Subject to Rights Clearance) (%)

Format	Able to preserve	% preservable at current resource level	% of total collection ²	Limiting factors
Film – all gauges (silent)		80%	6%	Colour grading needs outsourcing, material condition.
Film - all gauges (optical sound)		50%	14%	Colour grading needs outsourcing, some formats not available.
Film - mag. sound		50%	2%	Equipment available but not in service.
Video 2-inch		90%	>1%	Equipment nearing end of life, collection nearly fully preserved.
Video 1-inch		80%	4.5%	Equipment nearing end of life, collection nearly fully preserved.
Video ½-inch		0%	>1%	Unable to preserve in NZ (although we do have a contractor Australia).
Video Betacam SP		20%	10%	Equipment nearing end of life.
Video Digital Betacam		20%	26%	Too few head hours available. Large proportion of collection.
Video Umatic		80%	6.5%	Equipment nearing end of life, parts are scarce.
Video VHS / SVHS	ERETS	30%	13%	Too few head hours available, Large proportion of collection,
Video DV / mini-DV / DVCam		50%	>1%	Too few head hours available.
Video HDCAM / HDCAM SR		100%	>1%	Modern format.
Audio – disc formats		100%	4%	Equipment in service, new styli purchase recently.
Audio - ¼-inch ORT		70%	1.5%	Equipment nearing end of life.
Audio - DAT		30%	>1%	Too few head hours available, equipment is scarce.
Audio – cassette formats		90%	3%	Too few head hours available.
Audio – multi-track		30%	>1%	Do not have equipment for all formats.
Audio - CDR		70%	>1%	Unstable format.
Documentation – posters		80%	>1%	Larger items must be outsourced.
Documentation - photographs		30%	2%	Volume too high.

¹Estimates pending actual collection analysis data.

² Estimated proportion of collection as a whole. Standard counting and data not available across all collections yet.

KPI 5: Number of Visits/Views/Listens (all sources) (#) YTD



Financial Performance (\$) Revenue & Expenditure Variance at 31 December 2018 \$9,000,000 \$8,000,000 \$7,000,000 \$6,000,000 \$1,742,106 \$1,752,955 \$5,000,000 \$4,000,000 \$3,000,000 \$2,000,000 \$1,000,000 Expenditure Revenue

KPI 1: Annual Acquisition Plan Achieved (%)

■Budgeted Q2 ■ Actual Q2 ■ Budgeted Full Year ■ Actual YTD

	Q1	Q2	Q3	Q4	YTD	Annual Target
TMP – television	242	143			63%	610 (hours)
TMP - radio	70	107			44%	400 (hours)
Television	1,852	1,286			63%	5,000 (titles)
Film	129	165			74%	400 (titles)
Radio	669	682			84%	1,600 (titles)
Music	256	385			53%	1,200 (titles)
Digital Collections	203	230			54%	800 (titles)
Total	3421	2998			64%	10,010

Collection Development

The Backlog Accessioning Project was completed in December, with 5,556 items accessioned. This was 150% of the project target. The project ensures that high value or at-risk deposits are identified and processed, and improves the bousing of those items.

Preservation

Te Hiku Media radio preservation project completed, and the Auckland office closed, at the beginning of December.

1,268 titles were digitally preserved in this quarter, with 415 of those preserved on demand. 537 titles were from the TVNZ collection. YTD, 1,009 TVNZ items have been preserved.

KPI 4: Revenue from Non-Government Sources (%) YTD

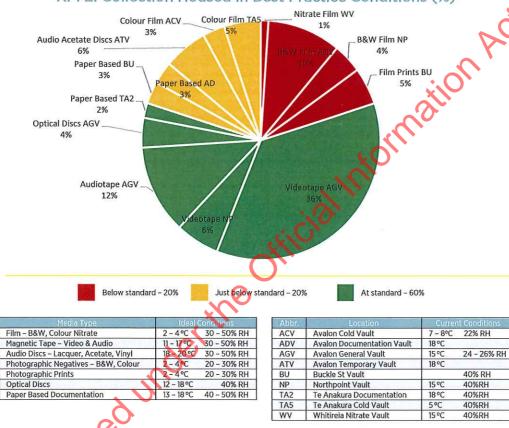


Key Performance Indicators

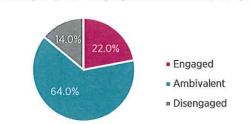
		y Periorii				
	Q1 Results	Q2 Results	Q3 Results	Q4 Results	YTD Results	Annual Target
KPI 1: Percentage of Annual Acquisition Plan Achieved	34%	30%			64%	90%
KPI 2: Percentage of collection housed in best practice conditions	60%	60%			60%	60%
KPI 3: Percentage of collection available (subject to rights clearance)	44%	44%			44%	45%
KPI 4: Percentage of revenue from non- government sources	7.8%	8.3%			8.3%	16%
KPI 5: Number of visits/ views/listens (all sources)	719,616	743,909			1,463,525	1,500,000
KPI 6: Responsiveness to iwi and Māori	Meeting expectations and commitments	Meeting expectations and commitments			Meeting expectations and commitments	Meet expectations and commitments
KPI 7: Percentage of employee engagement*				15)		40%

*measured in July 2019 for the 2018/19 year

KPI 2: Collection Housed in Best Practice Conditions (%)



KPI 7: Employee Engagement 2017/18 (%)



KPI 6: Delivery of targets in the Iwi Engagement Annual Plan 2018/19

Projects and Activities	Desired Future State at the end of the Year	Measure:	Q1 Progress	Q2 Progress	Q3 Progress	Q4 Progress
Meet with iwi/Māori organisations to discuss possible relationship arrangements	Iwi are increasingly aware of Ngā Taonga & what we do. The feel supported in their interactions with the Archive	Respond to requests received from both iwi and in collaboration with other heritage and Crown agencies	Achieved	Met and worked with 5 iwi/Māori organisations: Includes negotiation meetings hosted by OTS and responding to viewing/re-use requests for taonga Māori.		
Te Matatini 2019	Ngã Taonga presence at Te Matatini 2019 is recognised and appreciated	Progress against plan	In progress	The plan has been extended to include management of the Manatū Taonga – Ministry for Culture & Heritage tent on behalf of the Ministry.		
Acquisition of Taonga Māori	Taonga Māori collected as per Annual Acquisition Plan	Progress against plan	On track	14 deposits of taonga Māori and 213 hours of radio and television programmes captured off-air.		
Te Reo Māori Strategy and planning for Maihi Karauna, including Te Reo Cataloguing Standards	Strategy and plan in place	Progress against plan	In progress	Internal Māori Language Strategy has been signed-off and reo development plan is being implemented. Trial of draft Te Reo Cataloguing standards – working group meets regularly.		

Key Variances & Developments

Major Budget Variances

Major variances: Revenue

YTD Grant Income of \$14.5k unbudgeted, representing grants received from TG McCarthy Trust and Te Matawai. YTD Interest Income and NZ Lottery Grants Board revenue are up \$7k and \$11k respectively. Pending update expected from LGB in February we anticipate lower LGB revenue in the second six months.

Major variances: Expenditure

Salaries (including Kiwisaver) have YTD savings of \$201k as we budgeted for an extra pay cycle in the period.

Other savings of \$234k in spend include a number of savings in other cost categories.

Significant Achievements

Standing on the Shoulders, our online Suffrage 125 exhibition, launched on 19 September with profiles of 64 women from Te Puea Hērangi to Lorde, from weavers to war heroes. Another 29 profiles were added in November. Ngā Taonga also supplied audiovisual material to MCH's NZ Dictionary of Biography Suffrage 125 project.

Significant Risks and Opportunities

Since the completion of our Strategic Plan 2016-2024 a significant amount of effort has gone into establishing a strong foundation for the organisation to achieve its aspirations. Key risks and opportunities under active management are:

cted Relationships and reputation; The primary focus this quarter has been participating in, and contributing to, the National Archival and Library Institutions (NALI) Review.

<u>Revenue</u>: Although our finances are more stable, they remain a risk for us. The nature of our non-governmental funding places us at risk as it is harder to plan and forecast.

<u>Accommodation:</u> Ngā Taonga and National Library/DIA agreed headline principles for the relocation of our Taranaki Street-based staff and technical facilities to National Library in mid-2019. The decision was made to close the cinema at the end of the year.

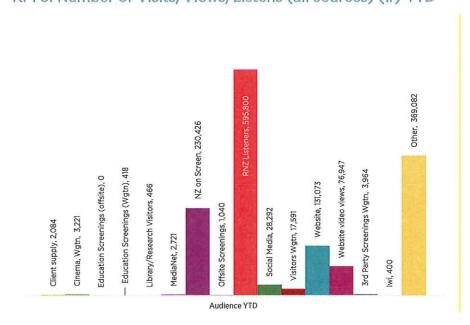
Natural Disaster: In general, collection/heritage organisations need to have more sophisticated plans in place to manage natural disasters, and Ngā Taonga is no exception. Although we cannot eliminate this risk, we have done our due diligence around mitigating it and believe we have taken the best practicable measures to secure the collection and our people.

KPI 3: Collection Available (Subject to Rights Clearance) (%)

Format	Able to preserve	% preservable at current resource level	% of total collection	Limiting factors
Film - all gauges (silent)		80%	6%	Dependent on material condition.
Film - all gauges (optical sound)		50%	14%	Dependent on material condition
Film - mag. sound	92	50%	2%	No in-service equipment.
Video 2-inch	Harry Services	90%	>1%	Playback equipment nearing end of life.
Video 1-inch		80%	4.5%	Playback equipment nearing end of life.
Video ½-inch		0%	>1%	Unable to preserve in NZ (although we do have a contractor in Australia).
Video Betacam SP	Marie Car	20%	10%	Playback equipment nearing end of life.
Video Digital Betacam		20%	26%	Insufficient head hours available for size of collection.
Video Umatic		80%	6.5%	Playback equipment nearing end of life an parts are very scarce.
Video VHS / SVHS		30%	13%	Insufficient head hours available for size of collection.
Video DV / mini-DV / DVCam		50%	>1%	Insufficient head hours available for size of collection.
Video HDCAM / HDCAM SR	LIBIT TO	100%	>1%	Modern format.
Audio – disc formats		100%	4%	Dependent on material condition.
Audio – ¼-inch ORT		70%	1.5%	Playback equipment nearing end of life.
Audio - DAT		30%	>1%	Insufficient head hours available for size o collection.
Audio – cassette formats		90%	3%	Insufficient head hours available for size of collection.
Audio – multi-track		30%	>1%	In-service equipment is not available for al formats.
Audio - CDR	Telephone and	70%	>1%	Unstable format.
Documentation - posters		80%	>1%	Larger items must be outsourced.
Documentation – photographs		30%	2%	Insufficient resourcing for the size of the collection.

¹Estimates pending actual collection analysis data.

KPI 5: Number of Visits/Views/Listens (all sources) (#) YTD



² Estimated proportion of collection as a whole. Standard counting and data not available across all collections yet.

Financial Performance (\$) Revenue & Expenditure Variance at 31 March 2019 \$7,761,615 \$9,000,000 \$8,000,000 \$7,000,000 \$2,006,547 \$6,000,000 \$5,000,000 \$4,000,000 \$3,000,000 \$2,000,000 \$1,000,000 \$0 Expenditure Revenue

KPI 1: Annual Acquisition Plan Achieved (%)

■ Budgeted Q3 ■ Actual Q3 ■ Budgeted Full Year ■ Actual YTD

	Q1	Q2	Q3	Q4	YTD	Annual Target
TMP – television	242	143	201		96%	610 (hours)
TMP – radio	70	107	117		74%	400 (hours)
Television	1,852	1,286	1052		84%	5,000 (titles)
Film	129	165	98		98%	400 (titles)
Radio	669	682	615		123%	1,600 (titles)
Music	256	385	415		88%	1,200 (titles)
Digital Collections	203	230	318		93%	800 (titles)
Total	3421	2998	2816		92%	10,010

Collection Development

Workflow changes are ongoing to allow materials coming into the collection digitally to move smoothly through into Kohinga, Digital Archive.

Te Māngai Paho contract KPIs are being met or exceeded, with a focus on accessioning deposited master materials.

Preservation

1.203 titles were preserved in this quarter, with 610 of those titles preserved on demand. Of the 1,203 titles preserved, 575 were TVNZ titles. For the year to date, we have preserved 1,584 TVNZ titles.

KPI 4: Revenue from Non-Government Sources (%) YTD

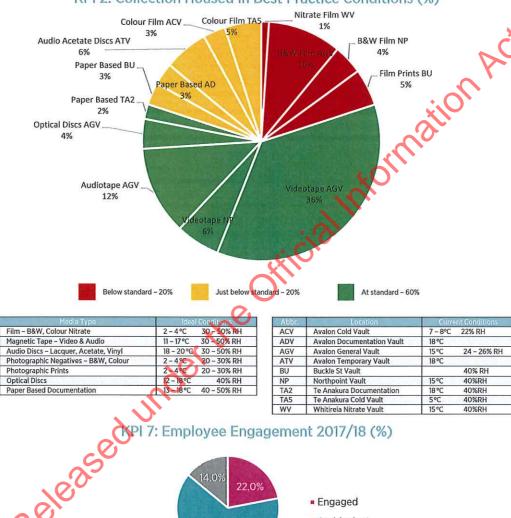


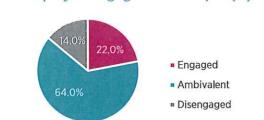
Key Performance Indicators

E March 1 to the first	Q1 Results	Q2 Results	O3 Results	Q4 Results	YTD Results	Annual Target
KPI 1: Percentage of Annual Acquisition Plan Achieved	34%	30%	28%		92%	90%
KPI 2: Percentage of collection housed in best practice conditions	60%	60%	60%		60%	60%
KPI 3: Percentage of collection available (subject to rights clearance)	44%	44%	44%		44%	45%
KPI 4: Percentage of revenue from non- government sources	7,8%	8.3%	8%		8%	16%
KPI 5: Number of visits/ views/listens (all sources)	719,616	743,909	789,518		2,256,074	1,500,000
KPI 6: Responsiveness to iwi and Māori	Meeting expectations and commitments	Meeting expectations and commitments	Meeting expectations and commitments		Meeting expectations and commitments	Meet expectations and commitments
KPI 7: Percentage of employee engagement*				35		40%

measured in July 2019 for the 2018/19 year

KPI 2: Collection Housed in Best Practice Conditions (%)





KPI 6: Delivery of targets in the Iwi Engagement Annual Plan 2018/19

Projects and Activities	Desired Future State at the end of the Year	Measure	Q1 Progress	Q2 Progress	Q3 Progress	Q4 Progress
Meet with iwi/Māori organisations to discuss possible relationship arrangements	Iwl are increasingly aware of Ngå Taonga & what we do. The feel supported in their interactions with the Archive	Respond to requests received from both iwi and in collaboration with other heritage and Crown agencies	Achieved	Achieved	Two meetings with Rongowhakaata iwi. Screening at Tühonohono ā-iwi conference in Türanga, screening Te Ohaki o te Po and Hui Aroha ki Türanga for Rongowhakaata iwi to an audience of 150. Responded to 14 requests by iwi/Māori for viewing/re-use of taonga Māori.	
Te Matatini 2019	Ngā Taonga presence at Te Matatini 2019 is recognised and appreciated	Progress against plan	In progress	Achieved	Plan successfully completed. The audiovisual footage supplied and our presence at the Festival received favourable feedback.	
Acquisition of Taonga Māori	Taonga Māori collected as per Annual Acquisition Plan	Progress against plan	On track	On track	Taonga Māori deposits received from members of Ngāti Hikairo and Rongowhakaata. Several deposits made by production companies under the TMP budget e.g. Scottie Productions (Waka Huia); Te Hiku media (legacy radio programme).	
Te Reo Māori Strategy and planning for Maihi Karauna, including Te Reo Cataloguing Standards	Strategy and plan in place	Progress against plan	In progress	In progress	Working groups meet regularly. Meeting held with Te Taura Whiri i te Reo Māori (TTWh) to seek feedback on the Ngā Taonga strategy against strategies in other agencies. This feedback was positive and our plans are consistent with those of like agencies.	

Key Variances & Developments

Major Budget Variances

Major variances: Revenue

YTD Interest Income revenue is up \$28k from the investment of the proceeds of the building sale. Len Lye revenue is up by \$20k howeve this is fully offset by matching costs. Cafe revenue is down \$2lk YTD due to the closure of our café and cinema.

Major variances: Expenditure

Salaries (including Kiwisaver) have YTD savings of \$362k due to unfilled vacancies. YTD savings in depreciation of \$131k as the accommodation move to National Library has been delayed whilst the engineers review the technical services plans. Other savings of \$182k in spend include a number of savings in other cost categories.

Significant Achievements

The Archive successfully delivered management of a multi-agency presence at Te Matatini in Wellington for Manatū Taonga – Ministry for Culture & Heritage. Other partners in the tent included Heritage New Zealand – Pouhere Taonga, Archives New Zealand – Te Rua Mahara o te Kāwanatanga, National Library – Te Puna Mātauranga o Actearoa and the New Zealand Film Commission - Te Tumu Whakaata Taonga. The work also included providing archival footage for the Festival screens.

Significant Risks and Opportunities

Since the completion of our Strategic Plan 2016-2024 a significant amount of effort has gone into establishing a strong foundation for the organisation to achieve its aspirations. Key risks and opportunities under active management are:

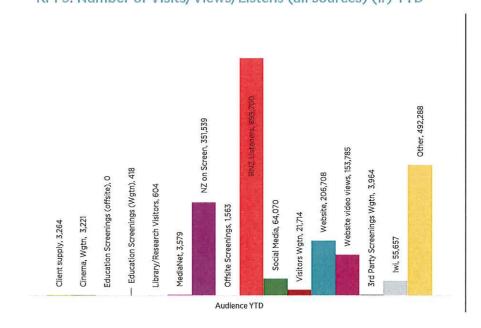
- Meeting service levels and public expectations within severely constrained
 - Successful transition of Taranaki Street-based employees to new premises at National Library without loss of organisational identity

KPI 3: Collection Available (Subject to Rights Clearance) (%)

Format	Able to preserve	% preservable at current resource level	% of total collection?	Limiting factors
Film - all gauges (silent)		80%	6%	Dependent on material condition.
Film – all gauges (optical sound)	ALC: NO.	50%	14%	Dependent on material condition
Film - mag. sound	PATE 1 200	50%	2%	No in-service equipment.
Video 2-inch		90%	>1%	Playback equipment nearing end of life.
Video 1-inch		80%	4.5%	Playback equipment nearing end of life.
Video ½-inch		0%	>1%	Unable to preserve in NZ (although we do hav a contractor in Australia).
Video Betacam SP	Harasa .	20%	10%	Playback equipment nearing end of life.
Video Digital Betacam	CALL	20%	26%	Insufficient head hours available for size of collection.
Video Umatic		80%	6.5%	Playback equipment nearing end of life and parts are very scarce.
Video VHS / SVHS		30%	13%	Insufficient head hours available for size of collection.
Video DV / mini-DV / DVCam		50%	>1%	Insufficient head hours available for size of collection.
Video HDCAM / HDCAM SR		100%	>1%	Modern format.
Audio – disc formats		100%	4%	Dependent on material condition.
Audio – ¼-inch ORT	Production	70%	1.5%	Playback equipment nearing end of life.
Audio - DAT		30%	>1%	Insufficient head hours available for size of collection.
Audio – cassette formats		90%	3%	Insufficient head hours available for size of collection.
Audio – multi-track		30%	>1%	In-service equipment is not available for all formats.
Audio - CDR	A COMMENT	70%	>1%	Unstable format.
Documentation – posters		80%	>1%	Larger items must be outsourced.
Documentation - photographs		30%	2%	Insufficient resourcing for the size of the collection.

¹Estimates pending actual collection analysis data.

KPI 5: Number of Visits/Views/Listens (all sources) (#) YTD



timated proportion of collection as a whole. Standard counting and data not available across all collections yet.