

12 September 2018

IRO-7291

Dennis O'Connor

Via: [fyi-request-8513-e227c6d9@requests.fyi.org.nz](mailto:fyi-request-8513-e227c6d9@requests.fyi.org.nz)

Dear Mr O'Connor

**Re: request for information relating to the independent Social Housing Report.**

Thank you for your email to the Council received on 17 August 2018 in which you requested information in respect of the independent Social Housing Report relating to the Council's City Housing business unit.

As you asked a number of questions I will address these in the order of your request.

***1) "How much did Wellington City Council pay the independent consultant for the Social Housing Report?"***

In October 2016 City Housing commissioned an independent consultant to carry out a review of its operations. This work was focussed on identifying possible areas for improvement and was carried out over approximately 10 months. It concluded with a report which was designed as a tool for managers to discuss the service at that time and determine what changes may be desired. The sole cost of this work was that of the independent consultant which totalled \$88,906.49.

***2) "What was the total cost?"***

The total cost for the report was \$88,906.49

***3) "What feedback did staff provide to the independent consultant prior to the release of the final report?"***

This project was scoped, designed, and undertaken in consultation and with input from a number of internal stakeholders including City Housing staff. It took an inclusive approach with key stakeholder groups being given multiple opportunities to input into both the process and content of the review.

The final report itself was compiled following a series of five, two hour long workshops with key staff. Then, once a draft document had been prepared, it was circulated to the project working group which was made up of staff for feedback and response.

The document's author responded to each piece of staff feedback and this feedback was either included in the final discussion document, or clarification was provided to submitters as to why their feedback would not be included in the final report.

Should you have any further questions please feel free to contact me.

Yours sincerely,



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