

2 August 2013

Gladys Webster
fyi-request-837-2e58d4b5@requests.fyi.org.nz

Dear Ms Webster

Official Information Act 1982 – Notification of Time Extension

On 9 July 2013 you asked for the following information under the Official Information Act 1982 (Act):

'...what policy does ACC have in place around the harm caused by their assessors (when a Medical Council ruling is finally obtained) to sensitive claimants?'

ACC needs an extra five working days until 13 August 2013 to consult in order to make a decision on your request. This extension complies with Section 15A of the Act.

Please contact me at loren.bennett@acc.co.nz if you have any questions regarding this letter.

If you are still not happy, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsman
PO Box 10 152
WELLINGTON 6143

Yours sincerely



Loren Bennett
Advisor, Government Services