



6 August 2018

Joseph

fyi-request-8255-7e8d1874@requests.fyi.org.nz

Dear Joseph

Local Government Official Information and Meetings Act 1987
CAS-809131-Q6N5L8

Thank you for your email dated 6 July 2018, requesting information about parking.

1. Any employee training/ handbooks/ information regarding: the definition of a road, the process of issuing infringements, dealing with aggressive people, educating the public.

Please find enclosed the following relevant sections of the Core Manual for Parking Induction and the Parking Officer Guide.

- Definition of the road: Statutory law.
- Process of issuing an infringement notice – Statutory law (page 56) and infringement notice issue.
- Dealing with aggressive people – Customer conflict awareness.
- Educating the public – parking induction overview.

2. All pictures and information regarding all stationary/parking offences a parking officer can enforce.

Information regarding infringement notices can be found here:
<https://at.govt.nz/driving-parking/parking-rules/types-of-infringements/>

3. The bylaw/law that allows parking officers to park illegally with flashing lights to commence their duty.

Please refer to the Land Transport (Road User) Rule 2004 1.8 General Exceptions:

<http://www.legislation.govt.nz/regulation/public/2004/0427/latest/DLM303038.html>

When a Parking Officer notices a Police vehicle that is illegally parked, un-attended and it is not apparent that the parking was necessary in the execution of the Police Officer's duty, the Parking Officer will proceed and treat the Police vehicle like any other. Where the Police vehicle is parked in a manner that would otherwise require towing the Parking Officer will take additional steps to validate the need for parking in such a manner.

4. The protocol for ticketing a police car that is illegally parked on a road for no reason, in simple terms, are police vehicles exempt from tickets?



Please refer to the Land Transport (Road User) Rule 2004 1.8 General Exceptions:

<http://www.legislation.govt.nz/regulation/public/2004/0427/latest/DLM303038.html>

5. Can police also issue parking tickets?, e.g expired meters?

Auckland Transport is unable to answer questions for the Police. Please contact the Police regarding this question.

We trust the above information has addressed your request however should you believe that we have not dealt with your request appropriately, you have the right in accordance with section 27(3) of the LGOIMA to make a complaint to the Office of the Ombudsman and seek an investigation and review in regard to this matter.

If you have any further queries, please contact Auckland Transport on 09 355 3553 quoting Official Information request number CAS-809131-Q6N5L8.

Yours sincerely

John Strawbridge
Group Manager, Parking Services & Compliance