

29 May 2018

Rod Badcock
fyi-request-7770-08b29de9@requests.fyi.org.nz

REF: OIA-3798

Dear Rod

Request made under the Official Information Act 1982

Thank you for your email of 5 May 2018 requesting the following information under the Official Information Act 1982 (the Act):

There are cycling safety signs on SH2 at the Petone Interchange that are meant to be triggered by cyclists and warn vehicles that cyclists are travelling through the interchange. The location is approximately 41.223946, 174.860152. These signs have not operated for six months now, and appear to be non-maintained. Therefore I request the following information:

- 1. Whose responsibility is it to maintain the signals?*
- 2. Which organisation has responsibility for checking the signals are operational?*
- 3. What is the inspection interval for these signals?*
- 4. Over the last 8 years how many times have the signals been inspected?*
- 5. Over the last 8 years how many times have the signals been non-functional?*
- 6. How many reports of the signals being non-functional have been received over the last 8 years?*

Please find below information regarding the cycle safety signs located at the Petone Interchange on State Highway 2 in response to each of your questions.

- 1. Whose responsibility is it to maintain the signals?*

The cycle safety signs are maintained under the Intelligent Transport Systems (ITS) contract with the NZ Transport Agency.

- 2. Which organisation has responsibility for checking the signals are operational?*

The Transport Agency is responsible for checking the signals are operational; our maintenance contractor is Downer NZ.

- 3. What is the inspection interval for these signals?*

These signs are inspected every six months by the maintenance contractor. The last routine inspection occurred in December 2017, at which time all northbound and southbound signs were reported as operational.

4. Over the last 8 years how many times have the signals been inspected?

The signs have been inspected once every six months in accordance with contractual requirements.

5. Over the last 8 years how many times have the signals been non-functional?

These signals have been reported as non-functional on 23 occasions in the last eight years.

6. How many reports of the signals being non-functional have been received over the last 8 years?

Of the above mentioned 23 occurrences, 17 reports were received by internal Transport Agency staff (this includes reports from customers) and six were reported by the maintenance contractor.

The Transport Agency has a policy by which any reports of non-functional signs are to be remedied by the maintenance contractor within 1.5 working days. On average, over the past eight years faults have been repaired within 1.2 days of being reported. There has been one exception to this which involved a fault reported in July 2017 that left one sign non-operational for approximately two months. This delay was due to the sourcing and replacement of components and to re-establish power supply following a cable fault issue.

As a result of your request, we have made further inquiries and ascertained that the southbound sign is in fact not operational. We sincerely apologise for this and can confirm that the fault will be remedied as soon as possible.

Should you observe a fault in future, we'd greatly appreciate this being reported to the Transport Agency by calling 0800 44 44 49 or by emailing info@nzta.govt.nz for repairs to be initiated. The Transport Agency is currently looking at ways to increase the frequency of maintenance checks for these devices to ensure faults are identified within more reasonable timeframes.

If you would like to discuss this reply with the NZ Transport Agency, please contact Anandita Pujara, Asset Manager Intelligent Transport Systems, by email to anandita.pujara@nzta.govt.nz or by phone on 04 890 4776.

Yours sincerely



Neil Walker

Senior Manager Journey Management Centre