



Who are we?

Te Puna Oranga Kaitiaki Frontline Services are part of the Waikato District Health Board.

This service provides support for Māori patients and their Whānau who are admitted to Hospital.

We value and respect your right to maintain privacy and confidentiality.

- Our Frontline service's role is to assist by:
- Supporting patients during their admission in hospital
- Helping the patient and Whānau understand the type of care provided by health clinicians
- Supporting clinicians and staff
- Provide in-service education to Multi Disciplinary Teams (MDT's)
- Can link patients into other hospital services that can assist/support them while they are in hospital
- Support patient and Whānau to find support from external providers

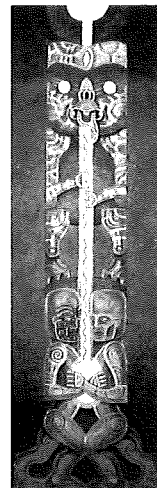
Your rights are important

Our Frontline Service will ensure that your beliefs, values and cultural practices are acknowledged as part of your pathway to recovery.

We recognise that Whānau support is a key component to achieving maximum health and wellbeing.

Services we offer include:

- Karakia
- Whanaungatanga
- Whānau Hui
- Whānau Support
- Tikanga Best Practice Guidelines
- Link to Māori Chaplaincy Service



Cultural assessment

Principles of a cultural assessment

- To honour the intentions of the Treaty of Waitangi for Māori partnership, participation and protection.
- To enhance the cultural perspective of the client and their Whānau, Hapū and Iwi through appropriate assessment, care and treatment.
- To establish and maintain a culturally effective and safe service.
- To monitor and improve the quality and effectiveness of assessment, care, and treatment services for Māori
- To ensure the involvement of Māori in the development and delivery of Health Services.

Service hours

Monday to Friday
8.30am – 5pm

Service coverage

Waikato Hospital

T: 07 839 8899

Thames Hospital

T: 07 868 6550

Te Kuiti Hospital

T: 07 878 7333

Taumarunui Hospital

T: 07 896 0020

Tokoroa Hospital

T: 07 886 7239

Te Whaingā

Whāia te ara poutama hei whakarewa oranga
hinengaro o ngai Tāua.

Whanake ake, whanake ake.

*Pursue the successful pathway to healing that
uplifts and enhances the mental wellbeing of
all. Develop, Grow.*

Contact details

Te Puna Oranga – Māori Health Unit

Level 1 Hockin Building
Waikato Hospital
Hamilton 3240

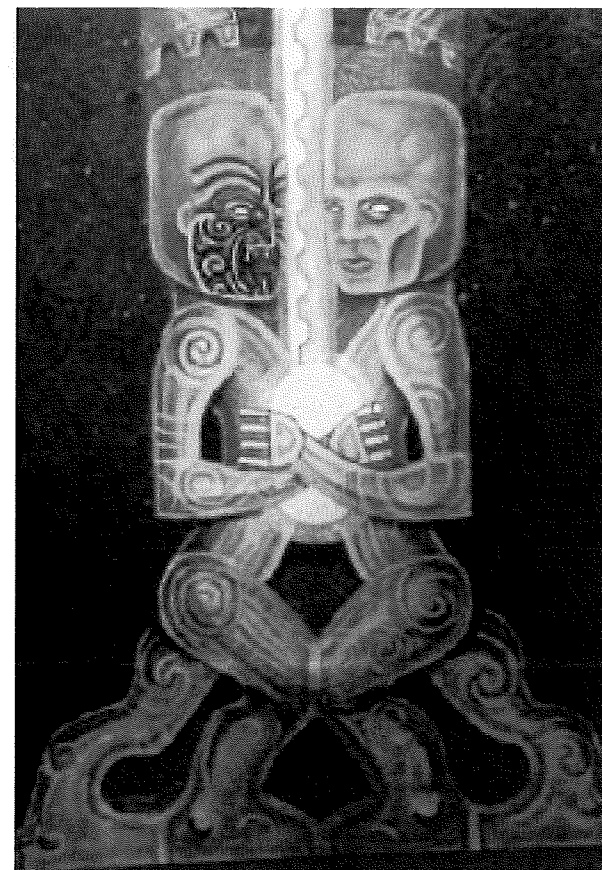
Telephone: 07 834 3628 ext 97896
Fax: 07 834 3619



Waikato District Health Board

Kaitiaki Services

Providing cultural support



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WDRBIDLES



www.waikatodhb.health.nz

Te Hanga Whaioranga Mō Te Iwi – Building Healthy Communities