

17 January 2018

Mr Scott Kenneth fyi-request-6997-c735a5a5@requests.fyi.org.nz

Dear Mr Kenneth

Reference: 0051143

Official Information Act request

We refer to your request of 12 December 2017 requesting information under the Official Information Act 1982 (the Act). In your letter you asked ACC to provide you with the following information:

For the month of October 2017, what was the average price of orthoses supplied by The Orthotic Centre NZ (Ltd.) for the following item codes:

- 1. ORTMB (Moonboot)
- 2. ORTA (Ankle Brace)
- 3. ORTK (Knee Brace specifically a Knee ROM Brace)

On 15 December 2017, ACC asked you to provide information in compliance with section 12 of the Act so that ACC could progress your request and make a decision under the Act.

ACC has not had a response and therefore cannot establish that you are entitled to receive official information as allowed under the Act. ACC will therefore not take any further action on your request.

You have the right to complain to the Office of the Ombudsman about this decision. You can call them on 0800 802 602 between 9am and 5pm on weekdays, or write to *The Office of the Ombudsman, PO Box 10152, Wellington 6143.*

If you require assistance in re-submitting this request or any future requests, please contact us at <u>GES@acc.co.nz</u>.

Yours sincerely Government Engagement and Support