



# Ministry of Civil Defence & Emergency Management

Te Rākau Whakamarumarū

10 November 2017

Reference: OIA-2017/18-0134

Paul Bagrie  
fyi-request-6698-df4db4b5@requests.fyi.org.nz

Dear Paul Bagrie

Thank you for your Official Information Act 1982 (the Act) request received on 13 October 2017. You requested, in relation to the Emergency Mobile Alert System:

- 1. "Please outline the laws, regulations, agreements and/or similar that relate to the system.*
- 2. Please outline what requirements/guidelines or similar, if any, are in place for the displaying of alerts to users - e.g. the tone used, the message format, the inability to disable, etc - and which entities these requirements/guidelines or similar relate to.*
- 3. Please list technical standards and white papers that apply to the deployment of the system. Please note chapters/sections of such which are relevant.*
- 4. Please outline brief technical details of the system, such as which frequencies and/or channels are used to deliver messages.*
- 5. Please provide any documents relating to the commissioning of the system."*

On 24 October 2017 you were asked to refine your request to enable a response to be provided, as it was too broad in its current form. On 1 November 2017 you were contacted again in an effort to determine whether your request could be refined.

As at the date of this response, the Department of the Prime Minister and Cabinet has not received a response from you to either of those emails. Accordingly, your request is refused under section 18(f) of the Act on the basis that the information requested cannot be made available without substantial collation or research.

It might be useful to know that the Ministry of Civil Defence and Emergency Management (MCDEM) plans to have an Emergency Mobile Alert System operational from 26 November 2017. Further information about the Emergency Mobile Alert System can be found on MCDEM's website at: <http://www.civildefence.govt.nz/get-ready/civil-defence-emergency-management-alerts-and-warnings/emergency-mobile-alert/>.

You have the right to ask the Ombudsman to investigate and review my decision under section 28(3) of the Act.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'S. Stuart-Black', written in a cursive style.

Sarah Stuart-Black  
**Director, MCDEM**