

10 January 2013

Mr Arthur Stokes
fyi-request-669-0df29b5f@requests.fyi.org.nz

Dear Mr Stokes

Local Government Official Information and Meetings Act 1987

AT2012/059047

Thank you for your email dated 17 November 2012, requesting Station Boarding Data for 2011 and 2012.

Auckland Transport conducts periodic "snap-shot" surveys primarily for internal use to monitor train loadings, long-term patronage trend analysis and contract management purposes. As a "snap-shot" there may be significant margin for error when comparing one year to another. The data is not adjusted for variances in the observed station usage as a result of service disruptions that may have occurred on the day of the survey.

In both 2011 and 2012 there were service disruptions on the day the counts were taken that would have affected normal patronage demand on parts of the network.

Moving forward, new data information will start to become available through the integrated ticketing system (AT HOP) shortly.

Attached are the boarding counts from the last two years' surveys together with the counts for 2010 as comparison. This data should not be reproduced or otherwise used in any way without acknowledgement of its source and inclusion of the disclaimer appearing at the top of that page.

Should you believe that we have not responded appropriately to your request, you have the right in accordance with section 27(3) of the LGOIMA to make a complaint to the Office of the Ombudsman to seek an investigation and review of the decision.

If you have any further queries please contact Auckland Transport on 355 3553 quoting Official Information request number AT2012/059047.

Yours sincerely



Greg Edmonds
Chief Operations Officer

Auckland Rail - Boardings by Station : "Snapshot" Survey

Disclaimer: The following sets out the observations of train passenger boardings by station following a single weekday sample during the month of May. The data is representative of a "typical" weekday usage but is subject to daily/seasonal variance. AT does not warrant the accuracy of the counts.

South, East, Manukau & Onehunga Lines

	2012*			2011			2010
	Count	Change	Change %	Count	Change	Change %	Count
Britomart (Auckland)	8,444	-441	-5.0%	8,885	2,064	30.3%	6,821
Newmarket	1,543	-54	-3.4%	1,597	702	78.4%	895
Remuera	256	11	4.5%	245	22	9.9%	223
Greenlane	312	13	4.3%	299	69	30.0%	230
Ellerslie	1,093	91	9.1%	1,002	214	27.2%	788
Penrose	223	-36	-13.9%	259	-21	-7.5%	280
Penrose Plt 3	125	-11	-8.1%	136			
Te Papapa	239	75	45.7%	164			
Onehunga	401	-3	-0.7%	404			
Orakei	453	-54	-10.7%	507	-12	-2.3%	519
Meadowbank	406	38	10.3%	368	-88	-19.3%	456
Glen Innes	1,365	62	4.8%	1,303	36	2.8%	1,267
Panmure	888	20	2.3%	868	82	10.4%	786
Sylvia Park	914	80	9.6%	834	34	4.3%	800
Westfield	138	-37	-21.1%	175	92	110.8%	83
Otahuhu	487	-35	-6.7%	522	130	33.2%	392
Middlemore	1,567	-68	-4.2%	1,635	319	24.2%	1,316
Papatoetoe	1,581	83	5.5%	1,498	-89	-5.6%	1,587
Puhinui	431	92	27.1%	339	23	7.3%	316
Manukau	268						
Homai	899	-23	-2.5%	922	-14	-1.5%	936
Manurewa	1,469	-303	-17.1%	1,772	30	1.7%	1,742
Te Mahia	192	47	32.4%	145	-14	-8.8%	159
Takanini	507	-32	-5.9%	539	86	19.0%	453
Papakura	1,775	-230	-11.5%	2,005	543	37.1%	1,462
Pukekohe	462	-53	-10.3%	515	55	12.0%	460
Totals	26,438	-500	-1.9%	26,938	4,967	22.6%	21,971

* Service disruptions on the survey day affected morning peak trains on the Southern Sector Pukekohe to Puhinui. The disruptions may have altered normal travel demand

Western Line

	2012			2011			2010
	Count	Change	Change %	Count	Change	Change %	Count
Britomart (Auckland)	3,480	-210	-5.7%	3,690	363	10.9%	3,327
Newmarket	1,571	387	32.7%	1,184	9	0.8%	1,175
Waitakere	108	28	35.0%	80	-10	-11.1%	90
Swanson	328	48	17.1%	280	7	2.6%	273
Ranui	659	86	15.0%	573	50	9.6%	523
Sturges Road	874	143	19.6%	731	137	23.1%	594
Henderson	1,390	-81	-5.5%	1,471	359	32.3%	1,112
Sunnyvale	602	3	0.5%	599	79	15.2%	520
Glen Eden	1,005	78	8.4%	927	135	17.0%	792
Fruitvale Road	503	-17	-3.3%	520	-77	-12.9%	597
New Lynn	1,684	207	14.0%	1,477	115	8.4%	1,362
Avondale	749	73	10.8%	676	212	45.7%	464
Mt Albert	1,098	-53	-4.6%	1,151	362	45.9%	789
Baldwin Avenue	529	-60	-10.2%	589	116	24.5%	473
Morningside	291	-72	-19.8%	363	146	67.3%	217
Kingsland	716	167	30.4%	549	60	12.3%	489
Mt Eden	454	17	3.9%	437	131	42.8%	306
Grafton/Boston Road	867	34	4.1%	833	157	23.2%	676
Totals	16,908	778	4.8%	16,130	2,351	17.1%	13,779

	2012*			2011			2010
	Count	Change	Change %	Count	Change	Change %	Count
Britomart (Auckland)	11,924	-651	-5.2%	12,575	2,427	23.9%	10,148
Newmarket	3,114	333	12.0%	2,781	711	34.3%	2,070
Both Lines	43,346	278	0.6%	43,068	7,318	20.5%	35,750