

29 September 2017

Mr Anthony Jordan
fyi-request-6555-3372193d@requests.fyi.org.nz

Dear Mr Jordan

Official Information Act request

Thank you for your request of 15 September 2017, asking for information regarding the New Zealand Herald's article relating to ACC's analytical software. You requested the following information under the Official Information Act 1982 (the Act):

1. *Please provide information to confirm that this program is not used by the Corporation*
2. *If the Corporation uses such a program, please provide information to refute claims alleged by the NZ Herald.*

Our response

We have reviewed the article you refer to and can find no reference to a 'program', as you describe in your request. We have interpreted your request as relating to ACC's predictive modelling tool.

ACC provided a media release on its website, on 15 September 2017, in response to the NZ Herald article. You can find this information on the following link;

<https://www.acc.co.nz/about-us/media-releases/latest-news/acc-is-using-a-predictive-modelling-tool-to-better-support-our-clients-faster/>

We trust the information on ACC's website answers your questions.

Queries and concerns

If you have any questions, you can contact us at GovernmentServices@acc.co.nz or in writing to *Government Engagement and Support, PO Box 242, Wellington 6140*.

You also have the right to make a complaint to the Office of the Ombudsman about our response. You can call them on 0800 802 602 between 9am and 5pm on weekdays, or write to *The Office of the Ombudsman, PO Box 10152, Wellington 6143*.

Yours sincerely

OIA Services
Government Engagement and Support