



3 October 2017

Joe Kettleby

By email only: [Fyi-request-6533-2a5a43bb@requests.fyi.org.nz](mailto:Fyi-request-6533-2a5a43bb@requests.fyi.org.nz)

Dear Joe,

**RE: OFFICIAL INFORMATION ACT REQUEST**

Thank you for your Official Information Act request to Waikato District Health Board (“Waikato DHB”), received 11 September 2017; requesting information in relation to patient privacy breaches.

You have requested information in respect of disciplinary action taken by Waikato DHB against its staff; when patient privacy breaches have occurred. Specifically:

- ***Please can you provide information to the amount of instances that WDHB is aware of where staff have accessed patient records without any obvious cause.***

In the five-year period from 1 July 2012 until 30 June 2017 there have been 13 such instances

- ***Please include whether any disciplinary action was taken and if relevant how many staff were given formal written warnings and how many staff had their employment terminated.***

On each occasion a disciplinary process was initiated. On two occasions no further action was required. Six employees were issued either a first or final written warning. Two employees resigned during the disciplinary process. Three employees had their employment terminated as a result of their actions.

Yours sincerely

Maureen Chrystall

**EXECUTIVE DIRECTOR – CORPORATE SERVICES**

