



11 September 2017

Ref: 2017/197

J Cone

Email: fyi-request-6448-da790398@requests.fyi.org.nz

Dear Sir/Madam

Official Information Act Request

Thank you for your email received on 20 August 2017 requesting the following information under section 12 of the Official Information Act 1(1982):

What is the latest date on which Orange Lift number 10 at Wellington Hospital was operating?

The last time the lift was operating was 5 February 2017.

Please provide a description (one or two sentences would be fine) of each attempt to render it operable since that date.

There have been no attempts to render it operable since the fault was identified. The nature of the fault is a broken sheave, which is not available in New Zealand to the lift maintenance contractor. The only way to have the lift operational is to install a new unit of the same sheave.

I can confirm that a replacement part is due to arrive in mid-September and we expect the lift to be back into operation by the month's end.

We have requested the maintenance contractors to keep spare parts like this one available in New Zealand to increase our resilience to these types of failures.

You have the right to seek a review, under section 28(3) of the Official Information Act by way of a complaint to the Ombudsman about the information that has been provided to you.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Gina Lomax'.

Gina Lomax
Executive Director – Operations
Clinical and Support Services