

16 August 2017

Mr Antony Andrews

E-mail: fyi-request-6237-bcfc1a2b@requests.fyi.org.nz

Dear Mr Andrews

Official Information Act Request

I write in response to your Official Information Act Request dated 19 July 2017. You requested the following information:

Count of monthly adverse events from July 2006 to June 2016 for Counties Manukau District Health Board. Please note that prior to 2012 the term used for adverse events was 'serious and sentinel events'.

CM Health has not captured the information you have requested in a central repository for the full time period you have requested. We have been able to provide a monthly count of events from July 2009.

Please note:

- CM Health, in conjunction with the Health Quality and Safety Commission (HQSC), releases an annual serious adverse event report which is available on our website. Please refer to this information for official, validated information on serious adverse events that have occurred at CM Health. <http://www.countiesmanukau.health.nz/about-us/performance-and-planning/serious-adverse-events/>
- The information provided is captured and recorded manually in a spreadsheet. Over the years the spreadsheet has changed, and accordingly the nature of the information captured has varied somewhat.
- Please note the data we have provided relates to all serious adverse events.
- The information provided in the attached table has not been verified. To do this, a manual review of each event would need to be undertaken and would involve a check of varying systems and records, whether the event was notified to the HQSC, the outcome of each case, and confirmed against the minutes of the Serious and Sentinel Events Committee meetings. We estimate this exercise to take approximately 10-15 minutes per incident, which would equate to around 70 hours.
- CM Health has a policy of allowing the first five hours of staff time expended on responding to an OIA request to be provided free of charge. Thereafter, costs accumulate at a rate of \$38 per half hour or part thereof. Please advise whether you wish to proceed on this basis.

The information we are able to provide is presented in an appended table.

If you are not satisfied with this response you are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'G. Johnson', with a long, sweeping horizontal stroke extending to the right.

Dr Gloria Johnson
Acting Chief Executive

	2009	2010	2011	2012	2013	2014	2015	2016	2017
January		4	6		2	5	4	5	2
February		8	7		2	3	5	9	3
March		6	5	2	4	6	6	9	8
April		4	5	2	2	3	4	5	7
May		10	4	2	1	3	8	4	1
June		7	4	3	3	2	7	2	5
July	3	7	4	8	2	7	4	3	2
August	4	12	4	10	6	4	3	6	3
September	5	6	1	2	10	7	4	5	8
October	10	3	4	6	3	6	6	1	7
November	4	2	3	2	4	6	3	5	1
December	2	2	2	2	7	1	4	2	5