

SMS Incident Report

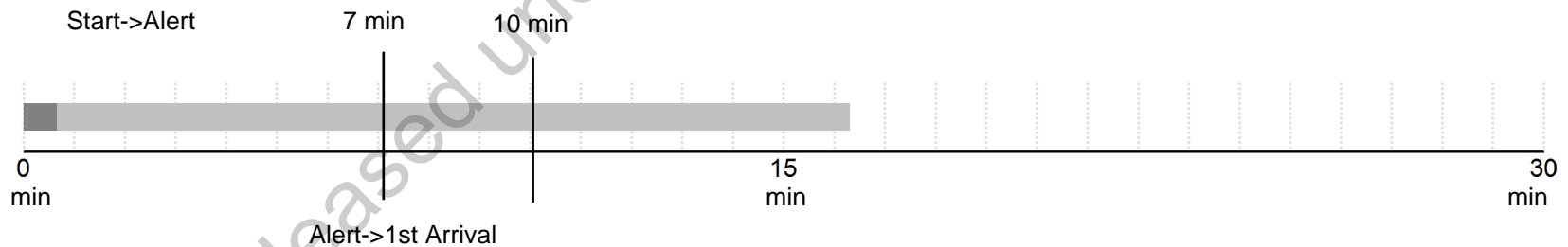
17/07/2017 14:22:48

Summary

CAD Number F2170003 **Status** Closed
Station Titirangi Station
Incident Started 17/10/2016 10:54:24 **Incident Ended** 17/10/2016 11:39:53
Incident Type 7106: False alarm: Undetermined alarm activation
Common Name
Address 16A GLENVAR ROAD TORBAY
Alarm Method 111 from Private Monitoring Company **Alarm Level** 1
PFA Number
Zone 148385
Map Grid E 1756109 **Map Grid N** 5937781
First Caller ADT SECURITY LIMITED **First Caller Contact** [REDACTED]
Incident Closed 17/10/2016 11:39:53
Report Completed 15:28, Mon 17 Oct 2016 by Dave Smith

Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
TITI691	P1	10:55:04 17 Oct 2016	10:56:27 17 Oct 2016	11:10:43 17 Oct 2016	11:22:32 17 Oct 2016



Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
TITI691	00:00:40	00:15:39	00:16:19	00:28:08

Message Log

Time	Message
10:54:50	INC INFO: ALARM ACTIVATION - RESIDENTIAL
10:54:57	** Recommended unit TITI691 for requirement PUMP (>7.7 km)
10:54:59	OCCUPANTS NAME: [REDACTED]
10:55:03	** LOI search completed at 17/10/16 10:55:03
10:55:04	CONTACT MADE WITH OWNER
10:55:08	1 HR AWAY
10:55:21	WILL NOT BE RETURNING HOME
10:55:34	REQ BRIGADE TO ATTEND
10:56:28	Unit TITI691 [K1 : PROCEEDING TO INCIDENT]
11:01:56	Unit TITI691 [COMCEN COM : MESSAGE] FURTHER DETAILS PASSED
11:10:44	Unit TITI691 [K77 : NOTHING SHOWING]
11:11:59	Unit TITI691 [KC : UNIT CALLING]
11:12:28	Unit TITI691 [SITREP :] SO SMITH. INV RESIDENTIAL SMOKE ALARM ACTIVATION
11:20:03	Unit TITI691 [KC : UNIT CALLING]
11:20:48	Unit TITI691 [STOP : MESSAGE] UNDETERMINED ACTIVATION
11:22:33	Unit TITI691 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
11:39:53	** Assigned Result Code: MIN, Detailed Event Type: 7100, Qualifier 1: Q1,
11:39:53	Qualifier 2:

Incident

CAD Number	F2170003
Incident Reporter	Dave Smith
Incident Controller	SO Dave Smith
Distance Travelled (km)	8
Delay In Receiving Call	Information not recorded

False Alarm

Detector Type	Smoke alarm (mains powered)
False Alarm Cause	Equipment Unable to classify
Other Cause	Undetermined Alarm Activation

Property Details

Occupant	
Building Owner	
General Property Use	Single house
Special Property Use	Single house

Purpose Group

SH - Sleeping Household

Comments

10/17/2016 3:27:10 PM

Reporter Comments

Key holder in attendance (friends of owner). I spoke with owner per telephone to discuss possible reason for activation. System had been in for 3 months with no issues up until todays activation.

Dave Smith

Released under the Official Information Act