

# SMS Incident Report

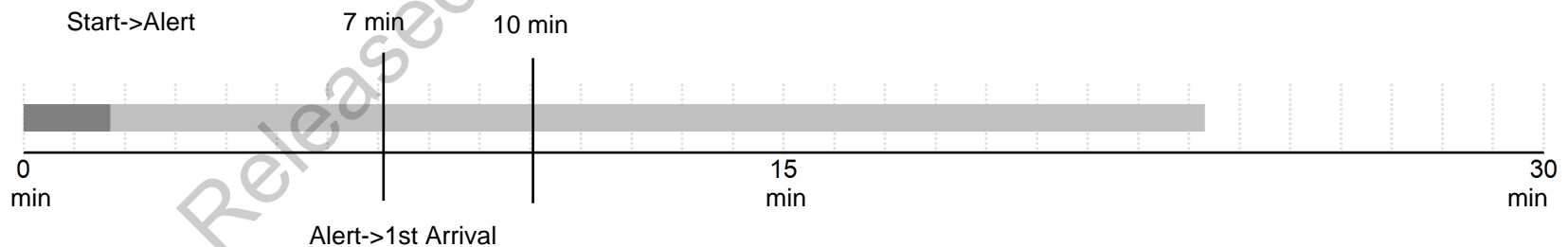
12/07/2017 11:01:08

## Summary

**CAD Number** F2340184 **Status** Closed  
**Station** Auckland City Station  
**Incident Started** 10/07/2017 15:41:04 **Incident Ended** 10/07/2017 15:57:27  
**Incident Type** 7101: False alarm: Malicious  
**Common Name** OAKS RESIDENCES AUCKLAND  
**Address** 16 GORE STREET AUCKLAND CENTRAL  
**Alarm Method** Manual PFA Call **Alarm Level** 1  
**PFA Number** 117583  
**Zone** 142004  
**Map Grid E** 1757713 **Map Grid N** 5920760  
**First Caller** **First Caller Contact**  
**Incident Closed** 10/07/2017 16:36:07  
**Report Completed** 18:6, Mon 10 Jul 2017 by Sulu Devoe

## Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
AUCK207	PR	15:41:27 10 Jul 2017	15:42:50 10 Jul 2017	15:45:43 10 Jul 2017	15:57:28 10 Jul 2017
PARN251	P1	15:41:31 10 Jul 2017	15:42:56 10 Jul 2017	15:45:54 10 Jul 2017	15:55:32 10 Jul 2017
AUCK205	HPNP	15:41:27 10 Jul 2017	15:43:12 10 Jul 2017	15:46:50 10 Jul 2017	15:50:13 10 Jul 2017
GREY261	P1	15:41:34 10 Jul 2017	15:43:09 10 Jul 2017	15:49:08 10 Jul 2017	15:52:09 10 Jul 2017



## Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
AUCK207	00:00:23	00:04:16	00:04:39	00:16:24
PARN251	00:00:27	00:04:23	00:04:50	00:14:28
AUCK205	00:00:23	00:05:23	00:05:46	00:09:09

GREY261	00:00:30	00:07:34	00:08:04	00:11:05
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**Message Log**

Time	Message
15:41:05	AL: 117583 15:41:04 INITIAL - AL
15:41:05	PANEL: MAIN ENTRY TO FOYER
15:41:06	** LOI search completed at 10/07/17 15:41:06
15:41:15	** Event Type changed from SPRNKLR to STRU at: 10/07/17 15:41:15
15:41:19	** Recommended unit AUCK205 for requirement AERIAL (>1.4 km)
15:41:19	** Recommended unit AUCK207 for requirement PUMP (>1.5 km)
15:41:19	** Recommended unit PARN251 for requirement PUMP (>1.4 km)
15:41:19	** Recommended unit GREY261 for requirement PUMP (>3.4 km)
15:41:31	ACCESS NO:
15:42:51	Unit AUCK207 [ K1 : PROCEEDING TO INCIDENT]
15:42:57	Unit PARN251 [ K1 : PROCEEDING TO INCIDENT]
15:43:09	Unit GREY261 [ K1 : PROCEEDING TO INCIDENT]
15:43:12	Unit AUCK205 [ K1 : PROCEEDING TO INCIDENT]
15:45:44	Unit AUCK207 [ K77 : NOTHING SHOWING]
15:45:55	Unit PARN251 [ K2 : IN ATTENDANCE AT INCIDENT]
15:46:04	Unit PARN251 [ K2 : IN ATTENDANCE AT INCIDENT]
15:46:51	Unit AUCK205 [ K2 : IN ATTENDANCE AT INCIDENT]
15:47:14	Unit AUCK207 [ KC : UNIT CALLING]
15:47:53	Unit AUCK207 [ SITREP : ] SSO DEVOE. PS MANUAL ACTIVATION GROUND FLOOR
15:49:08	Unit GREY261 [ K2 : IN ATTENDANCE AT INCIDENT]
15:50:14	Unit AUCK205 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
15:50:28	...
15:50:34	AL: 117864 15:41:02 INITIAL - AL
15:50:34	Duplicate Event:Location = 16 GORE ST AUCKLAND #117864Cross Street 1GORE STREET
15:50:34	LACross Street 2FORT ST, Type = SPRNKLR, Subtype = default, Call Source =
15:50:34	PANEL: AT REAR ENTRY
15:50:34	PFAAlarm Level1
15:50:34	** LOI search completed at 10/07/17 15:41:04
15:50:34	ACCESS NO:
15:50:35	End of Duplicate Event data
15:50:35	** Cross Referenced to Event # F2340183 at: 10/07/17 15:50:35
15:50:38	..
15:52:10	Unit GREY261 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
15:55:33	Unit PARN251 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]

15:56:55	Unit AUCK207 [ KC : UNIT CALLING]
15:57:29	Unit AUCK207 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
15:57:30	Unit AUCK207 [ K46-4 : STOP MESSAGE: FALSE ALARM MALICIOUS] BROKEN MANUAL
15:57:30	CALLPOINT
16:36:07	** Assigned Result Code: STRU, Detailed Event Type: 7100, Qualifier 1: Q1,
16:36:07	Qualifier 2:

**Incident**

**CAD Number** F2340184  
**Incident Reporter** Sulu Devoe  
**Incident Controller** SSO Devoe  
**Distance Travelled (km)**  
**Delay In Receiving Call**

**False Alarm**

**Detector Type** Manual call point  
**False Alarm Cause** Human Intervention | Malicious activation (no sign of fire, no one in attendance)  
**Other Cause**

**Property Details**

**Occupant**  
**Building Owner**  
**General Property Use** Flat, Apartment, Home unit  
**Special Property Use** Flats, Apartments, Units over 40  
**Purpose Group** SR - Sleeping Multiple-unit Residential

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