



Inland Revenue
Te Tari Taake

Office of the Commissioner

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New Zealand

Telephone: 04 890 1846
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15 October 2012

S Lamb
fyi-request-605-d6776d82@requests.fyi.org.nz

Dear S Lamb

Thank you for your Official Information request dated 14 October 2012 in which you requested information on the average waiting times for calls to the Inland Revenue call centre between 2010 and 2012.

Your request was received in this office on 15 October 2012 and a response will be sent to you by 12 November 2012.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Andy Rodger', written over a horizontal line.

Andy Rodger
Manager, Commissioner's correspondence