

Performance & Optimisation 55 Featherston Street PO Box 2198 Wellington 6140

New Zealand

3 July 2017

Mr Simon Ranschild fyi-request-5974-e8999432@requests.fyi.org.nz

Dear Mr Ranschild

Thank you for your request made under the Official Information Act 1982 (OIA) received on 6 June 2017. You requested information on:

For what reasons and under what legislation (including what section of that legislation) can IRD impose a Personal Tax Summary (PTS) on a taxpayer, without their consent and without them confirming the PTS.

I'm interested to know in how many cases the IRD have done just that, for the past five financial years, broken down by age, gender, geographical location.

I'm also interested to know on how many occasions those who have been issued with a PTS (where they did not request it themselves) have successfully appealed the decision, either through the internal IRD dispute resolution process, or the Ombudsman.

Question 1

Section 80D of the Ta Administration Act 1994 (TAA) is the governing legislation which requires the Commissioner to issue an income statement to a person. Additional information is available on Inland Revenue's website www.ird.govt.nz/income-tax-individual/end-year/pts/iit-what-is-pts.html#02.

Question 2

The following tables provide the requested details for PTS' issued by the Commissioner for the past five financial years.

| Age Band | 2013 | 2014 | 2015 | 2016 | 2017 |
|----------|---------|---------|---------|---------|---------|
| 0 - 19 | 109 | 780 | 2,075 | 4,181 | 7,276 |
| 20 - 24 | 13,660 | 17,188 | 23,366 | 27,384 | 26,578 |
| 25 - 29 | 42,087 | 43,387 | 49,431 | 53,927 | 48,962 |
| 30 - 34 | 57,008 | 60,307 | 64,264 | 66,137 | 57,626 |
| 35 - 39 | 69,648 | 70,488 | 70,939 | 69,179 | 56,972 |
| 40 - 44 | 73,271 | 70,760 | 68,016 | 63,982 | 50,760 |
| 45 - 49 | 72,290 | 67,410 | 62,715 | 57,135 | 43,931 |
| 50 - 54 | 52,022 | 46,554 | 42,111 | 36,906 | 27,969 |
| 55 - 59 | 30,221 | 26,287 | 23,368 | 19,950 | 15,541 |
| 60 - 64 | 13,460 | 11,691 | 10,625 | 9,076 | 7,490 |
| 65 + | 27,820 | 26,960 | 28,280 | 27,504 | 28,286 |
| Unknown | 504 | 471 | 440 | 434 | 449 |
| Total | 452,100 | 442,283 | 445,630 | 435,795 | 371,840 |

The gender data in the following table has been determined by the customer's title such as Mr, Mrs, and Ms where Inland Revenue holds that information. Neutral titles such as Dr and Professor are included in the unknown category.

| Gender | 2013 | 2014 | 2015 | 2016 | 2017 |
|---------|---------|---------|---------|---------|---------|
| Female | 261,745 | 258,216 | 262,237 | 257,308 | 208,760 |
| Male | 190,059 | 183,786 | 183,142 | 178,221 | 162,820 |
| Unknown | 296 | 281 | 251 | 266 | 260 |
| Total | 452,100 | 442,283 | 445,630 | 435,795 | 371,840 |

The regional data below has been determined based on a customer's post-code, where this is known.

| Region | 2013 | 2014 | 2015 | 2016 | 2017 |
|------------------|---------|---------|---------|---------|---------|
| Northland | 16,126 | 15,985 | 16,590 | 16,614 | 14,076 |
| Auckland | 134,083 | 132,390 | 134,328 | 130,384 | 108,641 |
| Waikato | 41,171 | 40,764 | 41,695 | 41,920 | 36,623 |
| Bay of Plenty | 30,609 | 30,288 | 30,855 | 30,657 | 26,156 |
| Gisborne | 6,841 | 6,794 | 6,942 | 7,060 | 6,060 |
| Hawkes Bay | 19,816 | 19,371 | 19,532 | 19,612 | 16,894 |
| Taranaki | 11,574 | 11,447 | 11,521 | 11,280 | 9,808 |
| Manawatu | 27,063 | 26,633 | 27,088 | 26,783 | 23,122 |
| Wellington | 41,635 | 40,321 | 40,490 | 39,097 | 33,427 |
| Tasman | 3,139 | 3,128 | 3,086 | 3,064 | 2,552 |
| Nelson | 6,604 | 6,418 | 6,443 | 6,391 | 5,517 |
| Marlborough | 4,402 | 4,410 | 4,382 | 4,379 | 3,802 |
| West Coast | 3,292 | 3,207 | 3,236 | 3,114 | 2,679 |
| Canterbury | 52,928 | 50,996 | 50,334 | 48,929 | 42,873 |
| Otago | 19,600 | 18,884 | 18,595 | 18,155 | 15,946 |
| Southland | 11,830 | 11,466 | 11,384 | 11,059 | 9,658 |
| Chatham Islands | 10 | 9 | 15 | 13 | 17 |
| Unknown Location | 21,377 | 19,772 | 19,114 | 17,284 | 13,989 |
| Total | 452,100 | 442,283 | 445,630 | 435,795 | 371,840 |

Question 3

I have withheld the first part of question 3 under section 18(f) of the OIA as the information requested cannot be made available without substantial collation or research, and involves checking over 600,000 records for 2017 alone.

For the second part of question 3, section 2 of the OIA explains that official information does not include information contained in any correspondence or communication that has taken place between the Office of the Ombudsmen and any department. Further section 18 of the Ombudsmen Act 1975 makes it clear that any investigation by an Ombudsman is private.

Right of review

If you disagree with my decision you have the right to ask the Ombudsman to investigate and review my decision. The office of the Ombudsman can be contacted at PO Box 10152, The Terrace, Wellington, 6143 or online at www.ombudsman.parliament.nz.

Alternatively, you may have the decision reviewed by an Inland Revenue review officer. Choosing the internal right of review does not preclude you from subsequently seeking a review by the Ombudsman should you be dissatisfied with the department's internal review.

If an internal review is sought, please write to the Commissioner of Inland Revenue, PO Box 2198, Wellington 6140, setting out the details of your complaint.

Thank you again for writing. I trust this information is of assistance to you.

Yours sincerely

Sue Gillies

Business Owner

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