

OIA-3018

29 June 2017

Murray Kirk  
[fyi-request-5948-6b993146@requests.fyi.org.nz](mailto:fyi-request-5948-6b993146@requests.fyi.org.nz)

Dear Murray

**Request made under the Official Information Act 1982**

Thank you for your email of 31 May 2017 requesting the following information under the Official Information Act 1982:

*I would like to know the policy on how the NZTA responds to feedback regarding placement of rumble strips along New Zealand state highways.*

The following document falls within the scope of your request, and outlines the guidance given to network contracts on the installation of audio tactile profiled (ATP) roadmarkings.

Attachment 1: Guidelines for using audio tactile profiled (ATP) roadmarkings. This is available at: [www.nzta.govt.nz/assets/resources/audio-tactile-profiled-roadmarkings-guidelines/docs/atp-guidelines.pdf](http://www.nzta.govt.nz/assets/resources/audio-tactile-profiled-roadmarkings-guidelines/docs/atp-guidelines.pdf).

Other than the above guidelines on the installation of rumble strips, the NZ Transport Agency has no specific policy on how to respond to feedback regarding the placement of rumble strips. Where feedback is supplied either to the local office or through our Customer Relationship Management System (CRMS), this will be allocated to the local safety engineer who will follow up on the issue with the submitter. If any feedback needs to be escalated it would be sent to the responsible manager.

With respect to the ATP markings in the area you are concerned about, we apologise that these may not have been installed in line with the guidelines above. As you will know, from your discussions with the local Transport Agency office, those markings which were being struck have been removed by the contractor. We expect that this will make a difference to the noise while still preventing errant drivers from being injured.

If you would like to discuss this reply with the Transport Agency, please contact Fergus Tate, National Traffic and Safety Manager by email at [Fergus.Tate@nzta.govt.nz](mailto:Fergus.Tate@nzta.govt.nz) or by phone on 04 894 6496.

Yours sincerely

A handwritten signature in black ink, appearing to be 'CY', written in a cursive style.

**Chris Young**  
National Manager Network Directions and Performance  
For Chief Executive