

# SMS Incident Report

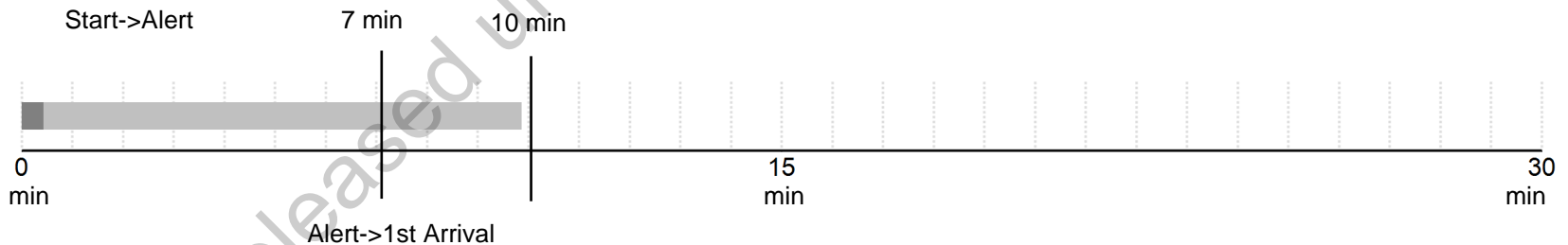
22/05/2017 09:58:15

## Summary

**CAD Number** F2310434 **Status** Closed  
**Station** Papatoetoe Station  
**Incident Started** 20/05/2017 07:39:16 **Incident Ended** 20/05/2017 07:51:07  
**Incident Type** 7106: False alarm: Undetermined alarm activation  
**Common Name** FRIENDSHIP HOUSE MANUKAU  
**Address** 20 PUTNEY WAY MANUKAU  
**Alarm Method** Manual PFA Call **Alarm Level** 1  
**PFA Number** 111523  
**Zone** 143403  
**Map Grid E** 1767339 **Map Grid N** 5904319  
**First Caller** **First Caller Contact**  
**Incident Closed** 20/05/2017 08:03:44  
**Report Completed** 11:29, Sat 20 May 2017 by Alex Betteridge

## Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
PAPA344	PM	07:39:29 20 May 2017	07:41:05 20 May 2017	07:43:55 20 May 2017	07:52:21 20 May 2017
PAPA347	PR	07:39:29 20 May 2017	07:41:21 20 May 2017	07:44:29 20 May 2017	07:53:27 20 May 2017



## Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
PAPA344	00:00:13	00:04:26	00:04:39	00:13:05
PAPA347	00:00:13	00:05:00	00:05:13	00:14:11

**Message Log**

Time	Message
07:39:17	** ELOI search completed at 20/05/17 07:39:17 - 5 results
07:39:17	AL: 111523 07:39:16 INITIAL - AL
07:39:17	PANEL: UNDER STAIRS NEAR MAIN ENTRANCE
07:39:18	** LOI search completed at 20/05/17 07:39:18
07:39:23	** Recommended unit PAPA347 for requirement PUMP (>1.0 km)
07:39:23	** Recommended unit PAPA344 for requirement PUMP (>1.0 km)
07:39:34	ACCESS NO: -34-71
07:41:05	Unit PAPA344 [ K1 : PROCEEDING TO INCIDENT]
07:41:22	Unit PAPA347 [ K1 : PROCEEDING TO INCIDENT]
07:43:56	Unit PAPA344 [ K2 : IN ATTENDANCE AT INCIDENT]
07:44:29	Unit PAPA347 [ K77 : NOTHING SHOWING]
07:45:54	Unit PAPA347 [ KC : UNIT CALLING]
07:46:25	Unit PAPA347 [ SITREP : ] SSO BETTERIDGE. PS FIRE AND DEFECT. NO ZONE INDICATED.
07:46:25	INVESTIGATING
07:50:48	Unit PAPA347 [ KC : UNIT CALLING]
07:51:10	Unit PAPA347 [ K46-3 : STOP MESSAGE: FALSE ALARM DEFECTIVE APPARATUS]
07:52:22	Unit PAPA344 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
07:53:29	Unit PAPA347 [ K4 : ON RT INSIDE NORMAL TURNOUT AREA]
08:03:44	** Assigned Result Code: SPRNKLR, Detailed Event Type: 7100, Qualifier 1: Q1,
08:03:44	Qualifier 2:

**Incident**

<b>CAD Number</b>	F2310434
<b>Incident Reporter</b>	Alex Betteridge
<b>Incident Controller</b>	SSO Betteridge
<b>Distance Travelled (km)</b>	3
<b>Delay In Receiving Call</b>	

**False Alarm**

<b>Detector Type</b>	Manual call point
<b>False Alarm Cause</b>	Other   No apparent cause
<b>Other Cause</b>	Unable to determine

**Property Details**

<b>Occupant</b>	
<b>Building Owner</b>	
<b>General Property Use</b>	Office, Bank, Embassy, Fire/Ambulance/Police station

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<b>Special Property Use</b>	Restaurant, Cafeteria, Diner
<b>Purpose Group</b>	CS - Crowd Small

**Comments**

5/20/2017 11:28:26 AM

Reporter Comments

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No zone indicated on panel. Unable to determine type of alarm indicated

**Alex Betteridge**

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