



16 October 2012

Tim Easton  
[fyi-request-589-839998dd@requests.fyi.org.nz](mailto:fyi-request-589-839998dd@requests.fyi.org.nz)

Dear Tim

**Request made under the Official Information Act 1982**

Thank you for your email of 1 October 2012 requesting under the Official Information Act 1982 information on the number of instances where identification documents were presented that contained errors.

The NZ Transport Agency (NZTA) is unable to provide you with this information, as we do not report on the number of instances where an identification document itself contained errors. I am therefore declining your request under section 18(e) of the Official Information Act 1982 because the information requested does not exist.

Under section 28(3) of the Official Information Act 1982, you have the right to apply to an Ombudsman for an investigation and review of the decision to decline your request. The address is:

Office of the Ombudsmen  
PO Box 10152  
Wellington

If you would like to discuss this reply with the NZTA, please contact Alex McMinn, Customer Access by email to [info@nzta.govt.nz](mailto:info@nzta.govt.nz) or by phone on 09 953 6200 extension 8604.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Alan Montgomery', with a long horizontal flourish extending to the right.

**Alan Montgomery**  
Manager, Customer Access  
NZ Transport Agency