

30 MAY 2017



Aakash Marwah
fyi-request-5831-ae88169d@requests.fyi.org.nz

Ref: DOIA 1617-1348

Dear Mr Marwah

I refer to your request under the Official Information Act 1982 received on 5 May 2017 requesting the following information:

1. *I am just willing to get a list of number of resident visas issued under Skilled Migrant Category based on offer of employment from Concentrix Corporation for the role of ICT Customer Support Officer in last 4 years till date.*
2. *I wanted to know what is minimum the Pay Scale annually for an ICT Customer Support Officer (ANZSCO:313112 ICT Customer Support Officer) on the basis of which Immigration/Case Officers decide if the applicant for a Employer Assisted 2 years Work Visa/Or SMC Resident Visa is getting appropriate pay scale?*

Our response

Question 1 – According to our records, in the past four years to date (as at 4 May 2017) there have been 119 resident visas approved under the Skilled Migrant Category with an offer of employment or current employment from Concentrix Services (New Zealand) Limited for the role of ANZSCO 313112 ICT Customer Support Officer.

Of the 119, 37 were secondary applicants included in the residence applications.

Question 2 - There is no minimum pay scale that immigration officers apply when determining whether a pay rate provided is an acceptable market rate for a particular occupation. Immigration officers consult a range of salary information resources and come to a conclusion after taking into account all information that is available, including an applicant's previous work experience.

For more information, please refer to recent advice to staff regarding market rates, which can be found at <http://kb.immigration.govt.nz/item/21782>.

If you wish to discuss any aspect of your request or this response, or if you require further assistance, please contact Penny Hazlett, Business Advisor, Operations Support, Immigration New Zealand at penny.hazlett@mbie.govt.nz.

Yours sincerely



 Geoff Scott
Assistant General Manager
Immigration New Zealand
Ministry of Business, Innovation and Employment