

7 June 2017

Mr David Lawson
fyi-request-5758-1cf39c87@requests.fyi.org.nz

Dear Mr Lawson

Official Information Act Request

I refer to your emails of 18 and 30 May 2017, in response to your request of 20 April 2017 asking for information under the Official Information Act 1982 (the Act).

We acknowledge that you are not satisfied with our response of 5 May 2017. Please note that each District Health Boards (DHB) will have various specific 'Service Schedules' added to their main contract with ACC for the different service types they provide. There are over 40 specific service types and 20 DHBs.

The decision letter and information provided to you was intended to best fulfil your request that urgency be applied. The generic contracts provided to you covered all DHBs and were in force for the dates you specified in your request; 1 January 2012, 1 July 2014 and 1 July 2016.

Your request also asked for agreements specific to the Auckland DHB and the Waitemata DHB. Initial investigation has identified a minimum of 135 documents pertaining to the two DHBs you refer to, which involve over 2000 pages. The service schedules that each of these DHBs hold varies. Specific service types held in January 2012 may no longer be a current service, and some new service types have been contracted after 2012. We estimate that it is likely to take in excess of 60 hours to research and collate the information for your request. We enclose an example of a Service Schedule (Pain Management Services), for your information.

Your request is likely to be declined because of the amount of information you are seeking would require substantial collation and research (section 18(f) of the Act). We have also considered charging but the amount of documentation to be searched and looked at, the time required and the necessary diversion of resources may unreasonably interfere with ACC's operations (section 15(1A) of the Act).

ACC would like to provide you with information that will assist and invites you to refine the amount of information you are seeking so that a decline decision is not necessary.

The following link on ACC's website provides information on contracts and services with health providers, such as DHBs. It also outlines operational guidelines in place to ensure best practice by health providers and responsibilities.

<http://www.acc.co.nz/for-providers/contracts-and-performance/index.htm>

To assist with refining your request, we suggest you identify the service type(s) you are interested in, from the above website link.

Next Steps

Please advise ACC by 14 June 2017 whether you wish to take up the option of refining your request. If ACC has not heard from you by then, ACC will proceed with considering its decision under section 18(f) of the Act.

Depending on the extent to which you refine your request, ACC may still need to extend the timeframe for responding to your request. ACC will advise you of any time extensions that are necessary once it has received your refined request.

Queries or concerns

If you have any questions you can contact us at GovernmentServices@acc.co.nz

Yours sincerely

Government Engagement and Support