

28 April 2017

B White

c/o FYI.org.nz

By email only: fyi-request-5560-56a606cb@requests.fyi.org.nz

Dear B White

Official Information Act #16.150 – Homeopathic Products

1. We refer to your Official Information Act 1982 (OIA) request of 16 March 2017 and follow up email of 13 April 2017.
2. You have resubmitted to the Commission your request for information on whether “in the commissions opinion, the act of selling products by pharmacies that have no scientific basis to their claims is misleading to consumers”.
3. In response we can advise that the subject matter of your request is not an issue that the Commission has investigated any trader for previously, and as such, we are unable to provide a general view or any information beyond what we provided to you in our letter dated 13 April 2017.
4. As you are aware, it is a breach of the law for any trader to make claims that are false, misleading or unsubstantiated. When investigating the Commission considers the available facts of the particular case before deciding whether it is likely that the trader has breached the law.

Further information

5. If you are not satisfied with the Commission's response to your OIA request, section 28(3) of the OIA provides you with the right to ask an Ombudsman to investigate and review this response.
6. If you have any questions in regards to this request, please do not hesitate to contact us at uia@comcom.govt.nz

Yours sincerely



Lynette Gollop-Davidson
OIA Coordinator