

10 February 2017

OIA: [2017/002]

H Hutchinson

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Official information Request: 2017/002

Dear H Hutchinson

Thank you for your request for official information, received on 9 January 2017, requesting the following information under the Official Information Act (1982):

The Ministry of Health also identified in this release that since 2011/2012 there has been over 124 million dollars in "efficiency gains" made to Capital and Coast DHB (CCDHB).

In terms of CCDHB for each financial year from 2011 to 2016:

- 1. Please provide a list of all DHB funded services and/or contracted services who have been subject to "efficiency gains" from 2011 to 2016.*
- 2. What is the monetary value to the "efficiency gains" subjected to each service listed in Question 1?*
- 3. Despite the definition of "efficiency gains" referring only to services 'continued to be delivered', what previously DHB funded services/contracted services have been stopped and not been refunded from one financial year to the next?*
- 4. Please provide any and all social impact assessments completed in the decision making process around the "efficiency gains" referred to in the previous Questions 1-3.*

Capital & Coast DHB is a large organization that provides services not only to the people of the Capital & Coast, but also regional services for the central region being from Hawkes Bay, across to Whanganui and down here to Wellington.

The efficiency gains of \$124 million made by Capital and Coast District Health Board from July 2011 to June 2016 have been managed across the whole organization and it is not possible to supply a detailed list by service.

We have listed below the areas in the organization where efficiency gains have been achieved. They are listed using our accounting system. We do not keep these records on a service by service level.

- Improved revenue collection processes especially in the area of ACC claims and non-resident patients as well as identifying other revenue opportunities.
- Personnel cost efficiencies with better rostering, overtime management as well as focused leave and sick leave management.
- Procurement processes have been under review with the national Health Alliance team.
- Rationalisation of contracts and prices have seen efficiency gains in clinical supply costs and other supply costs.

The efficiency gains have not impacted the delivery of services to patients and in many cases service delivery has been improved.

We trust this information meets your needs. You have the right, under section 28 of the Act, to seek a review or to ask the Ombudsman to review the information that has been provided to you.

Yours sincerely,

PP 

Rachel Haggerty
Executive Director Strategy, Innovation and Performance