

26 January 2017

Jake Preston

Sent by email:

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Dear Mr Preston

PO Box 9052, Tower Junction, Christchurch 8149
P: 0800 501 525 E: claims@southernresponse.co.nz
www.southernresponse.co.nz

Southern Response Earthquake Services Ltd

## Request for information

I refer to your Official Information Act 1982 (**OIA**) requests dated 16 November 2016 where you requested the following:

- Request 1: "[T]he total number of times that Southern Response and its agents and sub contractors have used engineered resin to level homes on Port Hills Classified Land."
- Request 2: "[T]he total number of times where Southern Response, its agents or subcontractors, have recommended and implemented a repair using engineered resin to relevel a house where the house has failed to relevel and remain level to within the tolerances of NZS3644for a new house (10 mm)."

In response to your requests, we comment as follows:

## Request 1

Southern Response does not record the requested information anywhere other than individual build contracts. A search of each individual contract would be required in order to determine the requested number. Accordingly, we refuse your request pursuant to section 18(f) of the OIA on the basis that the information requested cannot be made available without substantial collation or research.

## Request 2

We are aware of two such instances.

You are welcome to contact the Ombudsman about this decision. To do so, you can visit their website - <a href="http://www.ombudsman.parliament.nz/">http://www.ombudsman.parliament.nz/</a>.

Yours Sincerely

Kate Armstrong

**Legal Risk Advisor** 

