

12 September 2016

By Email

Mr N McLean

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e Hanser

Dear Nicky

Thank you for your letter dated 14 August 2016. I appreciate your feedback on the issues you encountered with some of the data that we currently manage with manual processes. The Authority made an error on this occasion as the date should've been stamped 'May' rather than 'July'.

As you may be aware, we are in the midst of altering the processes for the data we receive from service providers to ensure the correct data is made available.

Yours sincerely

Carl Hansen

Chief Executive