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A1413850

21 June 2016

Alex Harris

[Fyi-request-4070-98d23e88@requests.fyi.org.nz](mailto:Fyi-request-4070-98d23e88@requests.fyi.org.nz)

Dear Alex Harris

Thank you for your email dated 27 May 2016.

You have asked:

*"Does your agency use social media monitoring tools or services such as Signal, ZeroFox or Geofeedia? If so, I'd like to know which tools are used, where they are installed/used from, (broadly) what they are used for, and how much they cost (both to install/purchase, and per year for licencing/subscription/support).*

Under the provisions of section 10 of the Official Information Act 1982 (the Act), I can neither confirm nor deny the existence or non-existence of the information requested. I am satisfied that the interest protected by section 6(a) of the Act would be likely to be prejudiced by the disclosure of the existence or non-existence of such information.

In accordance with section 19 of the Act, you have the right to seek an investigation and review of the refusal by way of complaint to an Ombudsman under section 28(3).

Yours sincerely

A handwritten signature in black ink, appearing to be "Andrew Hampton".

Andrew Hampton  
Director