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15 June 2016

Alex Harris
fyi-request-4069-0cba96db@requests.fyi.org.nz

Dear Alex Harris

Official Information Act Request

Thank you for your correspondence of 27 May 2016 seeking the following information under the Official Information Act 1982 (OIA): *“does your agency use social media monitoring tools or services such as Signal, ZeroFox or Geofeedia? If so, I’d like to know which tools are used, where they are installed / used from, (broadly) what they are used for, and how much they cost (both to install / purchase, and per year for licencing / subscription / support)”*.

My response to your request is that I neither confirm nor deny the existence or non-existence of this information. This response is given under section 10 of the OIA.

Please note that you have the right to make a complaint to the Ombudsman under section 28 of the OIA.

Yours sincerely

A handwritten signature in blue ink that reads 'Rebecca Kitteridge'.

Rebecca Kitteridge
Director of Security