

3 May 2016

P A Hamill  
fyi-request-3975-9c381f91@requests.fyi.org.nz

Dear Ms Hamill

### Official Information Act 1982 – Notification of Time Extension

On 6 May 2016 you asked for the following information under the Official Information Act 1982 (Act):

*Information on the reporting structure, staffing, qualifications and turnover of the ACC Sensitive Claims Unit.*

ACC needs an extra 22 working days until 4 July 2016 to consult in order to make a decision on your request. This extension complies with Section 15A of the Act.

We wish to assure you that ACC will do all it can to respond to your request before the new due date, if that is at all possible.

Please contact us on [government.services@acc.co.nz](mailto:government.services@acc.co.nz) if you would like to talk about this letter. We will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you are still not happy, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsman  
PO Box 10 152  
WELLINGTON 6143

Yours sincerely

**Government Services**