

12 April 2016

Daniel
fyi-request-3878-9b7905c5@requests.fyi.org.nz

Dear Daniel

Local Government Official Information and Meetings Act 1987

CAS-266142-Y1H2Q0

Thank you for contacting Auckland Transport on 8 April 2016 requesting information relating to the AT HOP system, parking warden information and bus driver complaints.

With reference to your request for information relating to bus driver complaints, the information you are seeking is overly broad and under Section 10(2) of the LGOIMA a request for information must be specified with due particularity.

We would therefore request that a period be nominated for this information, ie. from dd/mm/yyyy to dd/mm/yyyy.

Please also note that the request has privacy implications and we would have to redact any identifiable information in accordance with the Local Government Official Information and Meetings Act 1987.

We are processing your request according to the provisions of the Local Government Official Information and Meetings Act 1987. You will receive a response within 20 working days after the receipt of your request by Auckland Transport, as required by the Act. Please note this is the maximum response time and we will endeavour to respond to you sooner.

If you have any further queries, please contact me on (09) 355 3553 during business hours, quoting Local Government Official Information request number CAS-266142-Y1H2Q0.

Yours sincerely



Susana Fuiono

Customer Liaison Advisor