

3 May 2016

Mr M Pritchard  
[fyi-request-3793-6be22767@requests.fyi.org.nz](mailto:fyi-request-3793-6be22767@requests.fyi.org.nz)

Dear Mr Pritchard

**Request made under the Official Information Act 1982**

Thank you for your email of 20 March 2016 to the Ministry of Transport, requesting information in relation to the withholding of private information from the Motor Vehicle Register under section 241 of the Land Transport Act 1998. As you are aware, your request was transferred to the NZ Transport Agency for response on 4 April 2016, as your request falls within our statutory responsibilities. Therefore, where you have mentioned the Ministry of Transport, we have interpreted this to mean the Transport Agency.

Answers from the Transport Agency to your questions are provided in order below.

- **'How many people have notified the Registrar under clause 7 of s241 of the Land Transport Act that their information is not to be released to any person or class of person?'**

Individuals that do not wish for their personal details to be released to a person who has been granted authorisation by the Transport Agency may ask for their details to be withheld. This is called 'opt-out'. As at 18 April 2016, a total of 98,802 individuals have chosen to 'opt-out'

- **'How does the Ministry advise drivers of their right to have their information withheld?'**
- **'How does a person notify the Registrar to withhold their information?'**

Information about 'opting-out' is provided by contact centre staff and is publically available online at: [www.nzta.govt.nz/vehicles/how-the-motor-vehicle-register-affects-you/who-can-access-register-information/](http://www.nzta.govt.nz/vehicles/how-the-motor-vehicle-register-affects-you/who-can-access-register-information/).

A person can request to 'opt-out' via multiple channels. For example over the phone, by email or by using the online transaction in the following link:  
<https://transact.nzta.govt.nz/transactions/PersonalInfoAccess/entry>.

If you would like to discuss this reply with the Transport Agency, please contact Kirsty Whitaker, Senior Customer Access Representative, by email to [kirsty.whitaker@nzta.govt.nz](mailto:kirsty.whitaker@nzta.govt.nz) or phone on 0800 366 988 Ext: 6915.

Yours sincerely



**Wayne Martin**  
Manager Service Supply Management  
For Chief Executive