

8 April 2016

Mr Tom Ballantyne  
fyi-request-3730-2835cd54@requests.fyi.org.nz  
fyi-request-3729-14f37bcc@requests.fyi.org.nz

Dear Mr Ballantyne

### Official Information Act Request

Thank you for your email of 9 March 2016, requesting the following information under the Official Information Act 1982 (The Act):

1. *How many medical treatment claims are rejected on the basis of the injury having been caused by the underlying health condition?*
2. *How many medical treatment claims are rejected on this basis for each year between 2010 and 2015?*
3. *What percentage does this represent of all rejections each year for the same period?*
4. *The total number of medical treatment injury claims submitted each year between 2000 and 2015.*
5. *Also the percentages of accepted and rejected claims.*

ACC wrote to you on 16 March 2016, to advise that we were unable to identify the specific information sought in your request. We asked you to contact us again, clearly stating the details of the information you were requesting, so that we could make a decision on the request.

Part II, section 12(2) of The Act states that requests for access to official information shall be specified with due particularity. As you did not respond to our letter of 16 March 2016, ACC is unable to determine the scope of the information you are seeking. Accordingly, your request is declined on the grounds that it is not specified with due particularity.

### Comments and Queries

If you have any questions I will be happy to work with you to resolve these. I can be contacted via email at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz).

You have the right to complain to the Office of the Ombudsman about our decision to decline your request. You can call them on 0800 802 602 between 9am and 5pm on weekdays, or write to *The Office of the Ombudsman, PO Box 10152, Wellington 6143*.

Yours sincerely

*Government Services*

**Government Services**