

20 July 2026

Marcus
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Tēnā koe Marcus,

Your request for official information, reference: HNZ00205183

Thank you for your email on 30 June 2026, asking Health New Zealand | Te Whatu Ora (Health NZ) for the following under the Official Information Act 1982 (the OIA):

- 1. Any subsequent versions of the Heidi Health PIA, whether in the form of a newly signed PIA or modifications/amendments to the existing PIA*
- 2. Any supporting documents regarding the review and/or renewal of the PIA, such as briefings, memos, discussion documents, meeting minutes and so on.*
- 3. Any correspondence between Health New Zealand and Heidi Health, specifically regarding the review and/or renewal of the PIA*

Response

A procurement exercise is currently underway to establish a panel of approved AI scribe solutions via a Request for Proposals (RFP). As part of this process all panellists will need to successfully complete a privacy assessment, regardless of whether they are new or existing vendors.

- 1. Any subsequent versions of the Heidi Health PIA, whether in the form of a newly signed PIA or modifications/amendments to the existing PIA*

At this point there is no subsequent versions of the Heidi privacy impact statement. Therefore, part 1 of your request is refused under section 18(e) of the OIA as the document requested does not exist or, despite reasonable efforts to locate it, cannot be found.

- 2. Any supporting documents regarding the review and/or renewal of the PIA, such as briefings, memos, discussion documents, meeting minutes and so on.*
- 3. Any correspondence between Health New Zealand and Heidi Health, specifically regarding the review and/or renewal of the PIA*

Any documents related to the completion of the privacy assessment, including briefings, memos, discussion documents, meeting minutes etc, as well as any communications with Heidi Health are commercially sensitive as the RFP is still underway.

Therefore, parts 2 and 3 of your request are withheld under the following sections of the OIA:

- 9(2)(b)(ii), to protect information where its release would be likely unreasonably to prejudice the commercial position of the person who supplied or who is subject of the information; and
- 9(2)(j), to enable Health NZ to carry on negotiations without prejudice or disadvantage, negotiations (including commercial and industrial negotiations).

Where we have withheld information under section 9(2) of the OIA, we have considered any countervailing public interests in the release of this information. We do not believe that the public interests outweigh the need to withhold in this instance.

How to get in touch

If you have any questions, you can contact us at h.nzOIA@tewhatuora.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā

pp 

Matthew McLay

Manager (OIA), Government Services
Health New Zealand | Te Whatu Ora