



National Headquarters
Fire and Emergency New Zealand
National Headquarters
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2 July 2026

Ref: 22286

Cody C
fyi-request-34999-186056d6@requests.fyi.org.nz

Tēnā koe Cody

Thank you for your request of 29 June 2026 to Fire and Emergency New Zealand requesting the following information under the Official Information Act 1982 (OIA):

- *Please provide the incident report F4493253.*

Please find attached a copy of the SMS Incident Report (SMS Report). Some information has been withheld from the report under section 9(2)(a) of the OIA, to protect the privacy of natural persons. In making this decision, we have considered the public interest considerations in section 9(1) of the OIA. We have also redacted the names of personnel involved with this incident and these have been labelled as *out of scope* in the attached PDF.

Please note the SMS Report provided to you is generated by Fire and Emergency's electronic station management system. In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They may contain spelling errors or commonly used abbreviations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

We trust that the information being provided is of assistance. If you require further information, please email officialinformationrequests@fireandemergency.nz

Nāku noa, nā

Aidan Saunders
Manager, Information Requests