

19 January 2016

Lee M

fyi-request-3498-01149161@requests.fyi.org.nz

Dear Lee M

Official Information Act Requests

Thank you for your request of 19 December 2015 (at 6.52pm) under the Official Information Act 1982 (the Act) asking for:

'...a copy of the ACC's Privacy Policy that is located on the ACC's intranet including all linked privacy related documents, and which contain all process and policy documents relating to claims management including various privacy related processes such as "completing information requests", "when to release private information" and "gaining client consent."

ACC is refusing your request for ACC's Privacy Policy under section 18(d) of Act because it is publicly available on ACC's website at this address: <http://www.acc.co.nz/privacy/privacy-notice/WPC120319>.

ACC notes that its internal privacy-related policies were provided to you on 19 January 2016 as part of this separate information request: fyi-request-3423-f9d6405e@requests.fyi.org.nz ACC is therefore refusing your request for the linked privacy-related documents under section 18(d) of the Act because this information is also publicly available.

ACC is happy to answer your questions

If you have any questions about the information provided, ACC will be happy to work with you to answer these. You can contact us at GovernmentServices@acc.co.nz or in writing to Government Services, PO Box 242, Wellington 6140.

You have the right to complain to the Office of the Ombudsman about our decision to withhold some of the information. You can call them on 0800 802 602 between 9am and 5pm on weekdays, or write to The Office of the Ombudsman, PO Box 10152, Wellington 6143.

Yours sincerely

Government Services

Government Services