

23 December 2015

Lee M

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Dear Lee M

### Official Information Act Requests

This email acknowledges the following Official Information Act 1982 (the Act) requests you submitted via the FYI.org website:

1. 19 December 2015, 6.52pm – Privacy and security of personal information policies and procedures, [fyi-request-3498-01149161@requests.fyi.org.nz](mailto:fyi-request-3498-01149161@requests.fyi.org.nz)
2. 19 December 2015, 8.13pm – ACC principles in how a client's authority is used, [fyi-request-3499-d0190259@requests.fyi.org.nz](mailto:fyi-request-3499-d0190259@requests.fyi.org.nz)
3. 19 December 2015, 8.51pm – Branch Medical Advisor "opinions", [fyi-request-3500-98a9631a@requests.fyi.org.nz](mailto:fyi-request-3500-98a9631a@requests.fyi.org.nz)
4. 19 December 2015, 9.17pm – ACC's investigation and decision making processes, [fyi-request-3501-dfa36ace@requests.fyi.org.nz](mailto:fyi-request-3501-dfa36ace@requests.fyi.org.nz)
5. 19 December 2015, 9.39pm – IT sweeps, [fyi-request-3502-594d0d70@requests.fyi.org.nz](mailto:fyi-request-3502-594d0d70@requests.fyi.org.nz)

ACC is working on your requests and will be in touch with you as soon as possible, and certainly by 9 February 2016 (taking into account the definition of a "working day" contained in section 1 of the Act).

If you have any questions Government Services will be happy to work with you to resolve these. We can be contacted via email at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz).

Yours sincerely



**Government Services**