

16 June 2026

Health New Zealand
Te Whatu Ora

Anatoly

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Tēnā koe Anatoly

Your request for official information, reference: HN200204396

Thank you for your email on 4 June 2026, asking Health New Zealand | Te Whatu Ora (Health NZ) for the following under the Official Information Act 1982 (the OIA):

“Please provide the current policy set for Hauora a Toi Mental Health and Addiction services.”

Response

Health NZ is committed to transparency and making information about its services, policies, and decision-making publicly available where appropriate. The Bay of Plenty (Hauora a Toi) Mental Health and Addiction Policy Set forms part of the framework that guides service delivery, clinical practice, and operational processes within the district.

Health NZ publishes a range of national mental health and addiction guidance and information online, although district-level policy sets are not always available in a single consolidated public location.

Information on the Hauora a Toi Mental Health and Addiction Policy Set is, however, publicly available here on the Convergence Aotearoa website: <https://cpsle.org/hauora-a-toi-mental-health-policies/>.

How to get in touch

If you have any questions, you can contact us at hnzOIA@tewhatauora.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā

pp 

Matthew McLay

Manager (OIA), Government Services
Health New Zealand | Te Whatu Ora