

4/06/2026

F Jones

Tēnā koe F Jones,

I write in response to your request dated 15/05/2026, for information under the Official Information Act 1982 (the Act):

Under the Official Information Act I would like to request the following:

- 1. How many OIA requests has the Ministerial Services team responded to from 1 January - 31 March 2026?*
- 2. How many of these requests were completed within 20 working days?*
- 3. How many of these requests required extensions?*
- 4. How many of these requests were late?*
- 5. What was the average time it took to complete these OIA requests?*
- 6. How many of these requests were refused in full or in part?*
- 7. How does this compare by quarter for the following calendar years: 2023, 2024, 2025?
Please provide a table with comparative statistics.*

Please find the document attached that includes a table with the comparative OIA statistics over the calendar years requested (by quarter).

Please note that prior to July 2024, our case management system did not record refusals, therefore your request for the number of OIA requests refused in full or in part for the period of 1 January 2023 to 30 June 2024 is refused under section 18(e) of the Act: that the information requested does not exist.

You have the right to seek an investigation and review by the Ombudsman of this decision. There is information about how to make a complaint at <https://www.ombudsman.parliament.nz> or by freephone on [0800 802 602](tel:0800802602).

Please note that Kāinga Ora proactively releases some responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-requests/>, with your personal information removed.

Nāku iti noa, nā



Emma Atkins

Manager, Ministerial Services