

B) KPIs with Red Wolf Security

C) Performance reporting from last FY

And relating to statutory obligations, democracy & public engagement

D) Public consultancy about the use of CCTV and surveillance in public transport

E) Impact assessment on against Privacy Act, Bill of Rights & Human Rights of the installed surveillance impact

F) The document that was provided to councilors to make a decision on this outsourcing scheme as well as the added surveillance in public transport

G) Objections raised by the councilors against the outsourcing scheme & surveillance in the public transport

H) Objections raised by the public against the outsourcing scheme & surveillance in the public transport

As side note - I would like to also mention that Go Media / Metlink Advertising is not included in the strategy given this includes a cost to ratepayer in form of lost revenue due to revenue sharing scheme.

My research here involves transparency in the conduct of public sector procurement practices as well as disclosure of information regarding council expenditure, paired with the societal costs of increased surveillance in the society pertaining to this infrastructure investment by the council effectively paid by the ratepayer to the tune of 14M\$ for unknown benefit.

Re: Metlink CCTV, audio installation & maintenance services

<https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffyi.org.nz%2Frequest%2F34666-metlink-cctv-audio-installation-maintenance-services-rfp&data=05%7C02%7Cinfo%40gw.govt.nz%7C3830479495f147f8979808deacfb7634%7Ccdb5885ea63644b994da82930c096dd6%7C0%7C0%7C639138393223189765%7CUnknown%7CTWfPbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOilwLjAuMDAwMCIsIlAiOiJXaW4zMilslkFOljoiTWFpbcIsldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=dSUHTR%2FYBqkO8r1508zpcUe2XSKsn3ACbkgUVbgE6zA%3D&reserved=0>

Additionally please provide:

l) The original RFP for Metlink CCTV, audio installation & maintenance services”.

Greater Wellington’s response follows:

Your request has been assessed under the Local Government Official Information and Meetings Act 1987 (the Act).

A) Current contract with Red Wolf Security Limited

Please refer to **attachment 1** which contains a copy of the contract with Red Wolf Security Limited, subject to redactions where necessary under the Act under the following sections:

- 7(2)(a) in order to protect the privacy of natural persons, including that of deceased natural persons; and
- 7(2)(b)(ii) in that release would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information.

The personal information redacted relates to names and contact details for Red Wolf staff.

The information redacted under 7(2)(b)(ii) relates to commercially sensitive information that if released would be likely unreasonably to prejudice the commercial position of Red Wolf.

When redacting under these sections we are required to consider the public interest in the release of the information. We have considered this and do not believe that the public interest outweighs our decision to withhold the information.

Where redactions have been made, we have noted the relevant section the redaction has been made under.

B) KPIs with Red Wolf Security

The relevant key performance indicators (KPIs) are contained within the contract. Please refer to the Key Performance Indicators as set out in schedule 5 of **attachment 1** at page 63.

C) Performance reporting from last FY

Greater Wellington does not hold formal maintenance reports or outage reports in the format requested.

However, Greater Wellington does hold operational spreadsheet records relating to faults and outages associated with CCTV and audio systems. Please refer to these in **attachments 2-3**.

To the extent your request seeks formal performance reporting documents that are not held by Greater Wellington, this part of your request is refused under section 17(g) of the Act in that the information requested is not held by the local authority and the person dealing with the request has no grounds for believing that the information is either—

- (i) held by another local authority or a department or Minister of the Crown or organisation; or
- (ii) connected more closely with the functions of another local authority, or a department or Minister of the Crown or organisation.

D) Public consultation about the use of CCTV and surveillance in public transport

CCTV systems have been implemented progressively over time in response to operational, safety, and security requirements across the public transport network.

Greater Wellington has not identified any standalone public consultation documents specifically relating to the introduction of CCTV and surveillance infrastructure in public transport.

This part of your request is refused under section 17(g) of the Act in that the information requested is not held by the local authority and the person dealing with the request has no grounds for believing that the information is either—

- (i) held by another local authority or a department or Minister of the Crown or organisation; or
- (ii) connected more closely with the functions of another local authority, or a department or Minister of the Crown or organisation.

E) Impact assessments relating to the Privacy Act, Bill of Rights Act and Human Rights Act

Please refer to **attachment 4** which contains a copy of the Privacy Impact Assessment for our CCTV network completed in July 2018.

To date, no standalone assessments specifically addressing the New Zealand Bill of Rights Act 1990 or Human Rights Act 1993 have been identified.

We note we are not required to undertake Bill of Rights Act or Human Rights Act assessments.

Therefore, this part of your request is refused under section 17(e) of the Act in that the document alleged to contain the information requested does not exist.

When refusing under this section we are required to consider consulting the requester. We have considered this and do not believe consulting with you would change our response to your request.

F) Documents provided to councillors regarding the outsourcing arrangement and CCTV systems

CCTV arrangements have evolved over time and similar, installation and maintenance arrangements have existed historically with previous providers.

Searches were undertaken to identify any reports, briefings, procurement papers, or decision-making documents provided to councillors relating to the outsourcing arrangement and CCTV systems. No relevant material was discovered in the searches.

This part of your request is refused under section 17(e) of the Act in that document alleged to contain the information requested does not exist or, despite reasonable efforts to locate it, cannot be found.

When refusing under this section we are required to consider consulting the requester. We have considered this and do not believe consulting with you would change our response to your request.

G) Objections raised by councillors

Greater Wellington could not locate any documents recording objections raised by councillors against the outsourcing arrangement or the use of CCTV systems in public transport.

This part of your request is refused under section 17(e) of the Act in that document alleged to contain the information requested does not exist or, despite reasonable efforts to locate it, cannot be found.

When refusing under this section we are required to consider consulting the requester. We have considered this and do not believe consulting with you would change our response to your request.

H) Objections raised by the public

Greater Wellington could not locate any specific documents recording objections raised by members of the public against the outsourcing arrangement or the use of CCTV systems in public transport.

This part of your request is refused under section 17(e) of the Act in that document alleged to contain the information requested does not exist or, despite reasonable efforts to locate it, cannot be found.

When refusing under this section we are required to consider consulting the requester. We have considered this and do not believe consulting with you would change our response to your request.

I) Original RFP documentation

Please refer to **attachments 5-6** which contains the copies of the RFP our requirements document and the RFP response form.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Act.

Please note that it is our policy to proactively release our responses to official information requests where appropriate. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā



Fiona Abbott

Kaiwhakahaere Matua Waka-ā-atea | Group Manager Metlink (Acting)