



National Headquarters
Fire and Emergency New Zealand
National Headquarters
Spark Central, Level 7
42-52 Willis Street
Wellington Central
Wellington 6011

Phone +64 4 496 3600

3 June 2026

Ref: 21722

Peter Campbell
fyi-request-34664-ec291795@requests.fyi.org.nz

Tēnā koe Peter

Thank you for your request of 8 May 2026 to Fire and Emergency New Zealand requesting further information under the Official Information Act 1982 (OIA) following our response relating to staff morale and public relations expenses. We copy and respond to your request below.

- 1. I ask: Your attachment identifies issues relating to accountability and retaliation. I therefore request information regarding the steps FENZ ELT are taking to improve their own accountability and potential retaliatory behaviour or actions. Please provide any relevant electronic communications from the past six months regarding these matters.*
- 2. I ask: As a result of the engagement of a communications and marketing company, have any discussions been held regarding whether the actions of the ELT have impacted public confidence in, or the reputation of, FENZ? if so please provide copies of this from the past 6 months.*

Following internal consultations, we can confirm we have been unable to locate any information or documents in scope of either of your above questions. For this reason, your request is being refused under section 18(e) of the OIA, as the documents alleged to contain the information requested do not exist or, despite reasonable efforts to locate them, cannot be found.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you require further information please email officialinformationrequests@fireandemergency.nz

Nāku noa, nā

Aidan Saunders
Manager, Information Requests